



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - March 2019

Meeting Date: April 9, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of March 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 21 in total

During the month of March there were twenty-one (21) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to one (1) structure fire in the MD of Bonnyville. Fire crews arrived to a fully involved structure fire with major fire damage to the center portion of the home and flames coming out of the windows. Fire crews from both fire stations confirmed the home was evacuated and extinguished the fire quickly however the home was a total loss. In total 21 firefighters and six pieces of fire apparatus spent 5 ½ hours extinguishing the fire, performing salvage and overhaul and ensuring there were no hot spots. The fire was deemed non-suspicious. CLFR responded to four (4) motor vehicle collisions (mvc) during the month with none requiring extrication, and some requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. Two were T-Bone collisions, one was a vehicle versus pedestrian and one was a snowmobile incident. Of the twelve (12) alarm calls CLFR attended, all were deemed to be false alarms. Eight of the alarms were residential fire alarms, three were institutional fire alarms and one was a CO alarm. The fire alarms which were activated included: three from cooking smoke, two from faulty detectors, two for unknown reason as stood down responding, one from system maintenance, one from smoke from a seized furnace motor, one from a sprinkler surge and one from an activated pull station with no fire. The one CO alarm was investigated with no abnormal readings using CLFR equipment. CLFR responded to one (1) contents fire which was a BBQ fire on a deck. When fire crews arrived the neighbor had extinguished the fire using a fire extinguisher. Fire crews removed the BBQ off the deck and ensured there were no hot spots. The fire was non-suspicious. Finally CLFR responded to three (3) public assistance calls classified as good intent calls. Two were for smoke smells in homes with nothing found and one was for a truck stuck on the ice but pulled off by other vehicles on scene.

During the month CLFR responded fifteen (15) times within City limits and six (6) times in the MD of Bonnyville. Daytime responses [0800-1600] (10) were the highest



response times at 47.62% followed by overnight response [0000-0800] (7) at 33.33%, with evening response [1600-2400] (4) being at 19.05%.

Accomplishments and Events

- Fire Inspections → CL Middle School & CL Elementary School – Mar 5th, New Cold Lake Lodge – Mar 22nd, CL Elementary School Annexes – Mar 29th.
- Fire Chief/DEM meeting with CAO to discuss recent interest from MD and Bonnyville about possibility of a Regional Emergency Management Plan (REMP) – Mar 12th.
- CLFR assisted with fire investigation with BRFA and insurance company fire investigator for structure fire in MD of Bonnyville – Mar 13th.
- NFPA 1001 Course. Two CLFR members on course in Bonnyville. – Mar 15th - 17th.
- Twelve members from CLFR participated in the 21st Annual Fire on Ice Firefighter Hockey Tournament in Jasper – Mar 15th, 16th and 17th.
- Station Tours → Longtime former member of Cold Lake Fire Department – Mar 18th.
- CLFR participated with RCMP, CLAS and COCL CPO's as part of Youth Achievement Program (YAP) at Cold Lake Middle School for grades 7 and 8. – Mar 21st.
- Fire Chief & Deputy Chief attended AFCA Region 3 meeting in St. Paul – Mar 23rd.
- CLFR supported and participated in CLFR/RCMP Kids Hockey Game – Mar 24th.
- COCL hosted 1 ½ day EOC Refresher & Exercise. ERMFC facilitated the training partially covered by GOA \$5,000 Emergency Management Grant – Mar 27th & 28th.
- CLFR Curling Fun Spiel and Firefighter Appreciation Dinner – Mar 30th.
- CLFR hosted First Aid Course– 8 students and instructor from CLFR – Mar 30th & 31st.

RCMP Highlights

The RCMP Statistical report for the period ending March 2019, is attached.

Municipal Enforcement Highlights

Items of Interest

- Municipal Enforcement hosted annual rectification training for Peace Officer qualifications. The training sessions were hosted in Cold Lake.
- Municipal Enforcement hosted and participated in the annual CPO Skate at the Cold Lake Energy Centre.
- Municipal Enforcement provided a career presentation to Grade 7 and 8 student at Cold Lake Middle School regarding the Community Peace Officer occupation.
- Municipal Enforcement attended Cold Lake Elementary and provided an in class presentation.



On Going Proactive Involvement and Initiatives

- Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence.
- Municipal Enforcement continually participated in three Joint Enforcement Operation with local partners. Two events were with the RCMP conducting foot patrols of the downtown core and the other a traffic safety and enforcement initiative with the 4 Wing Military Police. The Stopcheck included vehicle equipment regulations and document inspection. In addition initiatives are conducted in the following zones include: 1st Avenue by Kinsoo Beach, 5th Avenue by Nelson Heights School, 7th Street by St. Dominics School, 16th Street, English Bay Road, 48th Avenue by Cold Lake Middle School, 49th Street by Holy Cross School, 50th Avenue, 50th Street, 55th Street, Highway 28, 12th Street, 16th Avenue, 41st Street, 47th Street and Veterans Drive. These zones are continually monitored by officers. Intervention provided as required. Peace Officers conducted one hundred and forty-two traffic initiatives in March.
- Municipal Enforcement participated in the Youth Achievement Program at Cold Lake Middle School. Municipal Enforcement provided career information on becoming a Peace Officer and discussed the importance of staying in school. Students were also provided with a tour of a Peace Officer patrol vehicle, a demonstration of Peace Officer tools and equipment. The presentation was a fantastic opportunity to positively connect and interact with local teenagers.
- Municipal Enforcement provided a classroom presentation to grade X students at Cold Lake Elementary School received a demonstration of a Peace Officer patrol vehicle. Students were provided with a tour of a Peace Officer patrol vehicle, a demonstration of Peace Officer tools and equipment and provided with pedestrian, bicycle and crosswalk safety tips. The presentation was a very positive interaction between Peace Officers and Cold Lake youth.
- Municipal Enforcement hosted and participated in the annual CPO Skate at the Cold Lake Energy Centre. The event raised over \$82.00, five pairs of skates and five helmets collected for donation. Children with parents attended the event along with members from the 4 Wing Military Police and MD of Bonnyville Peace Officers. Donations for Cold Lake Elementary.



- Municipal Enforcement hosted annual recertification for Peace Officer qualifications in Cold Lake. Both weekend sessions were successfully completed. All officers have fully obtained all annual recertification such as Use of Force training and a Safety at the Door seminar. Outside agencies also participated in the recertification sessions.

Municipal Enforcement Equipment, Uniforms, Personal Protective Equipment and On Going Research

- Updated camera units have been purchased. Storage size will free up space with new cameras. New camera purchased and received for the new unit build.
- WAP wireless download capabilities have been purchased and will now increase efficient downloading of media captured on in car camera systems. Three camera installations have been completed. Awaiting IST follow up.
- A purchase has been made in relation to Radar signs. Signs would be deployed in school zones, playground zones and in areas which have been historically proven to be problematic. Grant funding was provided by Enbridge. Pole locations identified.
- Ballistic vests (PPE) provider had been purchased. Adjustments to be made on some vests. Additional vest had arrived in December, back ordered. Currently researching for trauma plates for ballistic vests. Vendor to be contacted for ordering of a vest for the department's newest team member.
- Municipal Enforcement has purchased and received a new Pro Laser 4 Lidar Device. The Pro Laser 4 was researched and tested by the Peace Officers within the department and was determined to be the most suitable option for the department.
- Municipal Enforcement completed Use of Force annual recertification class in March. Threat Pattern Recognition (TPR), Oleoresin Capsicum (OC) spray recertification and a Safety at the Door seminar to be delivered by the instructor with Alberta Defensive Tactics Training Inc.
- Peace Officers have been fit tested and assigned 3M half masks 6000 series and P100 cartridges. Peace Officers have been issued masks as part of their regular duty equipment.
- Two DSD Radar Signs added as additional tools to assist with awareness regarding traffic safety. Program to be worked on, signs to be deployed.
- Duty phones require IST pushed updates. Two new phones issued at this time.
- New patrol vehicle to be purchased. Vehicle will be a Chevrolet truck which will be replacing unit 2392, the 2009 Ford F150. No estimated time for the arrival of the new vehicle.

Energy Centre (School Year Start) September 2018



- Patrols of the facility and surrounding premises include 475 to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff. (seven trespass bans have been issued to youth since September 2018)
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program.
- School zone safety and presentations continue to be conducted on regular basis.

Bylaw Enforcement Program

- Program to hopefully be revisited for the upcoming spring and summer months (2019). Bylaw related matters are anticipated to increase during the projected commencement of program re-entry. Posting was opened for the Term Bylaw Officer position and closed on February 26th, 2019. Interviews to be conducted.

Training

- All Peace Officers have been registered and courses added to ELearning profiles on Canadian Police Knowledge Network. Officers conduct course completion in self-paced manner.
- CTOMS training has been researched and quoted for POD training – Skills and training strategies to treat life threatening injuries. Modules have been provided by CTOMS.
- Municipal Enforcement confirmed annual rectification for Peace Officer qualifications. Dates set for the first two weekends in March. Training includes: Threat Pattern Recognition (TPR), Oleoresin Capsicum (OC) spray recertification and a Safety at the Door seminar to be delivered by the instructor with Alberta Defensive Tactics Training Inc.

Staffing

- Municipal Enforcement currently has five uniformed Community Peace Officers serving within the department.
- One Peace Officer remains on partial disability leave for an unknown amount of time.
- The Term Bylaw Officer position was posted and closed on February 26th, 2019. Interviews to follow.

Statistics

- Municipal Enforcement initiated 665 events which resulted in 62 calls for service incidents, which had been tended to by frontline officers.
- Provincial and bylaw related actioned, matters consisted of 66 casefiles. Actioned provincial and bylaw enforcement matters consisted of 89 citations.



- Municipal Enforcement conducted 68 traffic stops resulting in 89 citations being issued including provincial offences, municipal bylaws and contacts which resulted in warnings.
- Concluding the month with 816 officer events resulting in 151 actioned occurrences for the month. Please review Municipal Enforcements statistics graphs.

Daily Event Activity Grand Total

Group Total Man Hours Primary Officer: 355 Hr 49 Min

Group Total Man Hours Backup Officer; 0 Hr 10 Min

Group Total Man Hours: 355 Hr 58 Min

Total Events: 665

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights

The FCSS and Parent Link Centre statistical report, for the period ending March 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending March 2019, is attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer