



Cold Lake and District Family and Community Support Services (FCSS)

2019

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Mar-19	YTD 2019
FCSS	273	737
PLC	82	300
Community	63	197
INTERAGENCY	Mar-19	YTD 2019
Information Sharing	25	62
INITIATIVES	Mar-19	YTD 2019
FCSS/PLC Room Rentals	26	74
Block Party Participants	0	0
Community Rental Participants	180	180
Baby Bags	40	130
SERVICES	Mar-19	YTD 2019
Resource Library	35	181
Forms and Assistance	22	62
Impact of FCSS Grants	0	520
Meals on Wheels	207	422
Counselling	17	25
MARKETING AND SOCIAL MEDIA	Mar-19	YTD 2019
Infomall – Calendar views	15	100
Infomall – Page views	122	357
Infomall – Page subscribers	111	323



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COMMITTEES AND PARTNERSHIPS		
MEETINGS	Mar-19	YTD 2019
Committee and Partnership Meetings	6	15
EVENTS		
Mar-19	YTD 2019	
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	100	150
Additional Committee Events	0	42
PROGRAMMING		
CHILD AND YOUTH	Mar-19	YTD 2019
Life Skills and Social Competency	12	33
Social Skills and Development	61	206
Youth Advocacy and Empowerment	140	197
Character Education	0	200
ADULT		
Mar-19	YTD 2019	
Personal Growth	25	103
Seniors Services	12	33
Emergency Social Services	0	0
FAMILY AND COMMUNITY		
YTD 2019		
Family Support	11	30
Family Workshops	46	201
Community Events	104	104



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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Mar-19	YTD 2019
Volunteer Recruitment	4	8
Volunteer Appreciation Event	0	0
govolunteer.ca Postings	0	5
Volunteer Hours	190	516.5
Number of Volunteers	48	126
CVITP Files Processed	69	90
Volunteer Inquiries	4	12
Volunteer Requests	4	18
PARENT LINK CENTRE		
PROGRAM ATTENDANCE AND HOURS	Mar-19	YTD 2019
Unique Drop-ins	72	259
Drop-in Attendance	1995	5365
Programming Hours	182	528
Program Attendance	126	300
PARENT LINK OUTREACH		
PROGRAM ATTENDANCE	Mar-19	YTD 2019
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	73	152
SPECIAL TRANSPORTATION		
RIDERS	Mar-19	YTD 2019
Number of Riders	558	1476
Number of Riders Turned Away	19	89
SUPPORT RIDERS		
Mar-19	YTD 2019	
Assistants/Staff Support/Volunteers	87	228



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FAMILY SERVICES - LIFE COACHING		
SERVICE	Mar-19	YTD 2019
Life Coaching Clients Served	17	51
Parent Support	14	38
USER GROUP	Mar-19	YTD 2019
1 – 12 years	4	12
Teens	5	11
Adults	12	37
Couples	5	13
Families	5	16
REFERRED TO	Mar-19	YTD 2019
Alberta Health Services - Mental Health	6	19
Alberta Health Services - Addictions	3	7
Alberta Health Services	7	16
LCFASD	2	2
Private Service	19	47
REFERRED FROM	Mar-19	YTD 2019
Self-Referred	4	24
Advertising / Online	4	11
FCSS Programs Attendance	6	20
Friend / Family Member	4	9
Child and Family Services/Social Services	3	8
Probation	0	0
Mental Health	5	12
CLIENT ISSUES	Mar-19	YTD 2019
Anger/Conflict Management	13	34
Relationship Issues	14	36
Parent-Teen Conflict	6	17
Parenting	12	45
Self-Esteem	19	63
Co-Parenting	4	8
Goal-Setting	21	66