



## STAFF REPORT

**Title:** Report to Chief Administrative Officer - Community Services - April 2019

**Meeting Date:** May 14, 2019

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### **Executive Summary:**

This report provides a summary of the activities within the Community Services functional areas for the month of April 2019.

### **Background:**

#### **PROTECTIVE SERVICES DEPARTMENT**

#### **Cold Lake Fire Rescue Highlights**

##### **Fire Calls – 27 in total**

During the month of April there were twenty-seven (27) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to two (2) structure fires, one in the City of Cold Lake and one in the MD of Bonnyville. The structure fire in the City was for a bedroom apartment fire. Fire crews were able to keep fire damage to the bedroom and adjacent area of the room but the apartment and remainder of the 12 unit complex experienced smoke damage throughout. All tenants were able to exit safely and there were no injuries. The MD fire had fire crews arrive to a fully involved structure fire with major fire damage to the center portion of the home and flames coming out of the windows. Fire crews from both fire stations confirmed the home was evacuated and extinguished the fire quickly however the home was a total loss. Both fires were deemed non-suspicious. CLFR responded to one (1) vehicle fire which was extinguished quickly but a total loss and was deemed a suspicious fire. CLFR responded to five (5) motor vehicle collisions (mvc) during the month with two requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. Two were rollover collisions, one was a T-Bone collision, one was head-on collision and one was a vehicle versus cyclist. Of the seven (7) alarm calls CLFR attended, all were deemed to be false alarms. Four of the alarms were residential fire alarms, two were institutional fire alarms and one was a CO alarm. The fire alarms which were activated included: two from activated pull stations with no fire, two for unknown reason as stood down responding, one from system maintenance and one due to renovation work. The one CO alarm was investigated with no abnormal readings using CLFR equipment. CLFR responded to two (2) contents fires which were a pot on a stove and a furnace fire. The pot on the stove resulted in damage to the wall and upper cupboards around the stove. The furnace fire was contained to within the furnace. Both fires were deemed non-suspicious. CLFR responded to eight (8) wildland fires which were grass/brush fires. Finally CLFR responded to two (2) agency/public assistance calls. The first one CLAS requested CLFR response but then stood them down enroute and the second one was a



pot flashed while cooking and the homeowner requested CLFR attend to confirm there were not hot spots.

During the month CLFR responded fourteen (14) times within City limits and thirteen (13) times in the MD of Bonnyville. Daytime responses [0800-1600] (17) were the highest response times at 62.96% followed by evening response [1600-2400] (8) at 29.63%, with overnight response [0000-0800] (2) being at 7.41%.

### **Accomplishments and Events**

- Fire Chief, Deputy Chief, CAO, GM Community Services & GM Infrastructure meeting to discuss Canada Day Fire Works launch location options – Apr 1<sup>st</sup>.
- Fire Investigations → Cold Lake Apartment Fire – Apr 3<sup>rd</sup>, MD House Fire – Apr 24<sup>th</sup>.
- CLFR gave Fire Safety Presentation to tenants at the Lake View Lodge – Apr 4<sup>th</sup>.
- Station Tours → Cold Lake High School Tour – Apr 5<sup>th</sup>.
- NFPA 1001 Course. Two CLFR members on course in Bonnyville. – Apr 5<sup>th</sup> - 7<sup>th</sup>.
- Two CLFR members attend Fire Department Instructor Conference – Apr 8<sup>th</sup> – 13<sup>th</sup>.
- NFPA 1051 Wildland Course. Ten CLFR members on course – Apr 13<sup>th</sup> – 14<sup>th</sup>.
- Fire Inspections → Muster Point Pub (old Mavericks) – Apr 15<sup>th</sup>, St. Dominic's School and North Happy House Day Care – Apr 25<sup>th</sup>.
- CLFR hosted Incident Management Team (IMT) Training made possible through provincial grant. 18 NE Alberta attendees including 3 from COCL – Apr 16<sup>th</sup> & 17<sup>th</sup>.
- CLFR delivered lesson on Fire Safety for FCSS Home Alone Course – Feb 17<sup>th</sup>.
- CLFR supported FCSS Family Fun Night. Fire Plans and 72 Hour Kits – Apr 24<sup>th</sup>.

### **RCMP Highlights**

The RCMP Statistical report for the period ending April 2019, is attached.

### **Municipal Enforcement Highlights**

#### **Items of Interest**

- Municipal Enforcement participated in the annual FCSS Family Fun Night.
- Municipal Enforcement attended Cold Lake Elementary and provided the donated skates to school staff and students. The presentation provided the opportunity for students to meet with Peace Officers.
- Municipal Enforcement participated in the annual Chamber of Commerce Home and Leisure Show.
- Municipal Enforcement presented a Junior Investigator certificate to a local Cold Lake Student.

#### **On Going Proactive Involvement and Initiatives**

- Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within divisions, beach recreational areas, outdoor ice



rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence.

- Municipal Enforcement continually participated in two Joint Enforcement Operation with local partners. Two events consisted of a Stopcheck and speed enforcement initiative with the 4 Wing Military Police. The Stopcheck included vehicle equipment regulations and document inspection. In addition initiatives are conducted in the following zones include: 1<sup>st</sup> Avenue by Kinsoo Beach, 5<sup>th</sup> Avenue by Nelson Heights School, 7<sup>th</sup> Street by St. Dominics School, 16<sup>th</sup> Street, English Bay Road, 48<sup>th</sup> Avenue by Cold Lake Middle School, 49<sup>th</sup> Street by Holy Cross School, 50<sup>th</sup> Avenue, 50<sup>th</sup> Street, 55<sup>th</sup> Street, Highway 28, 12<sup>th</sup> Street, 16<sup>th</sup> Avenue, 41<sup>st</sup> Street, 47<sup>th</sup> Street and Veterans Drive. These zones are continually monitored by officers. Intervention provided as required. Peace Officers conducted sixty-one traffic initiatives in April.
- Municipal Enforcement participated in the FCSS, Family Fun Night. Peace Officers assisted families with directions and explaining the evening's events. The event portrayed an evacuation reception center, with emergency preparedness activities and a food station.
- Municipal Enforcement provided staff and students at Cold Lake Elementary School with the remaining donations from the annual CPO Skate. During visit at the school Peace Officers were able to positively engage with the staff and students. The presentation was a very positive interaction between Peace Officers and Cold Lake youth.
- Municipal Enforcement participated in the annual Chamber of Commerce Home and Leisure Tradeshow. Educational information was displayed by Peace Officers at the booth during the tradeshow. Peace Officers were able to liaise with members of the public and local vendors, while providing a visible presence during the tradeshow.
- Municipal Enforcement presented a Junior Investigator certificate to a local student. The young investigator along with his family, met with Peace Officers, received a demonstration of a Peace Officer patrol vehicle. The Junior Investigator was presented with certificate of recognition, provided with Felix the Fox, and other promotion items from the department. The presentation was a very positive interaction between Peace Officers and Cold Lake youth and their families.

#### **Municipal Enforcement Equipment, Uniforms, Personal Protective Equipment and On Going Research**

- Updated camera units have been purchased. Storage size will free up space with new cameras. New camera purchased and received for the new unit build.



- WAP wireless download capabilities have been purchased and will now increase efficient downloading of media captured on in car camera systems. Three camera installations have been completed. Awaiting IST follow up.
- A purchase has been made in relation to Radar signs. Signs would be deployed in school zones, playground zones and in areas which have been historically proven to be problematic. Grant funding was provided by Enbridge. Pole locations identified.
- Ballistic vests (PPE) provider had been purchased. Adjustments to be made on some vests. Additional vest had arrived in December, back ordered. Currently researching for trauma plates for ballistic vests. Vendor to be contacted for ordering of a vest for the department's newest team member.
- Municipal Enforcement has purchased and received a new Pro Laser 4 Lidar Device. The Pro Laser 4 was researched and tested by the Peace Officers within the department and was determined to be the most suitable option for the department.
- Municipal Enforcement completed Use of Force annual recertification class in March. Threat Pattern Recognition (TPR), Oleoresin Capsicum (OC) spray recertification and a Safety at the Door seminar to be delivered by the instructor with Alberta Defensive Tactics Training Inc.
- Peace Officers have been fit tested and assigned 3M half masks 6000 series and P100 cartridges. Peace Officers have been issued masks as part of their regular duty equipment.
- Two DSD Radar Signs added as additional tools to assist with awareness regarding traffic safety. Program to be worked on, signs to be deployed.
- Duty phones require IST pushed updates. Four new phones issued at this time.
- New patrol vehicle to be purchased. Vehicle will be a Chevrolet truck which will be replacing unit 2392, the 2009 Ford F150. No estimated time for the arrival of the new vehicle.

#### **Energy Centre (School Year Start) September 2018**

- Patrols of the facility and surrounding premises include 665 to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff. (seven trespass bans and six warnings have been issued to youth since September 2018)
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. Additional public safety programs to follow with FCSS and the AG Society.
- School zone safety and presentations continue to be conducted on regular basis.

#### **Bylaw Enforcement Program**



- Program to hopefully be revisited for the upcoming spring and summer months (2019). Bylaw related matters are anticipated to increase during the projected commencement of program re-entry. Posting was opened for the Term Bylaw Officer position and closed on February 26<sup>th</sup>, 2019. Interviews to be conducted.

### **Training**

- All Peace Officers have been registered and courses added to ELearning profiles on Canadian Police Knowledge Network. Officers conduct course completion in self-paced manner.
- Modules have been provided by CTOMS. Officers to complete training in a self-paced manner.

### **Staffing**

- Municipal Enforcement currently has five uniformed Community Peace Officers serving within the department.
- One Officer is working in a Bylaw Officer function while awaiting his Peace Officer appointment.
- One Peace Officers remain on partial disability leave for an unknown amount of time.
- The Term Bylaw Officer position was posted and closed on February 26<sup>th</sup>, 2019. Interviews to follow.

### **Statistics**

- Municipal Enforcement initiated 598 events which resulted in 100 calls for service incidents, which had been tended to by frontline officers.
- Provincial and bylaw related actioned, matters consisted of 100 casefiles. Actioned provincial and bylaw enforcement matters consisted of 39 citations.
- Municipal Enforcement conducted 42 traffic stops resulting in 39 citations being issued including provincial offences, municipal bylaws and contacts which resulted in warnings.
- Concluding the month with 737 officer events resulting in 139 actioned occurrences for the month. Please review Municipal Enforcements statistics graphs.

### **Daily Event Activity Grand Total**

Group Total Man Hours Primary Officer: 327 Hr 28 Min

Group Total Man Hours Backup Officer; 0 Hr 10 Min

Group Total Man Hours: 327 Hr 33 Min

Total Events: 598

## **FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT**

### **FCSS and Parent Link Highlights**

The FCSS and Parent Link Centre statistical report, for the period ending April 2019, is attached.



**RECREATIONAL DEPARTMENT**

**Recreation and Parks Highlights**

The Recreation statistical report for the period ending April 2019, is attached.

**Alternatives:**

**Recommended Action:**

Type the recommendation here

**Budget Implications (Yes or No):**

No

**Submitted by:**

Kevin Nagoya, Chief Administrative Officer