



Cold Lake and District Family and Community Support Services (FCSS)

2019

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS		YTD 2019
FCSS	269	1006
PLC	84	384
Community	102	299
INTERAGENCY		YTD 2019
Information Sharing	15	77
INITIATIVES		YTD 2019
FCSS/PLC Room Rentals	19	93
Block Party Participants	0	0
Community Rental Participants	1000	1180
Baby Bags	50	180
SERVICES		YTD 2019
Resource Library	36	217
Forms and Assistance	41	103
Impact of FCSS Grants	100	620
Meals on Wheels	112	534
Counselling	17	42
MARKETING AND SOCIAL MEDIA		YTD 2019
Infomall – Calendar views	21	121
Infomall – Page views	160	517
Infomall – Page subscribers	111	434



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COMMITTEES AND PARTNERSHIPS		
MEETINGS	Apr-19	YTD 2019
Committee and Partnership Meetings	10	25
EVENTS	Apr-19	YTD 2019
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	0	150
Additional Committee Events	22	64
PROGRAMMING		
CHILD AND YOUTH	Apr-19	YTD 2019
Life Skills and Social Competency	27	60
Social Skills and Development	52	258
Youth Advocacy and Empowerment	43	240
Character Education	0	200
ADULT	Apr-19	YTD 2019
Personal Growth	111	214
Seniors Services	17	50
Emergency Social Services	0	0
FAMILY AND COMMUNITY	YTD 2019	
Family Support	31	61
Family Workshops	38	239
Community Events	72	104



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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Apr-19	YTD 2019
Volunteer Recruitment	2	10
Volunteer Appreciation Event	175	175
govolunteer.ca Postings	0	5
Volunteer Hours	151	667.5
Number of Volunteers	40	166
CVITP Files Processed	110	200
Volunteer Inquiries	2	14
Volunteer Requests	2	20
PARENT LINK CENTRE		
PROGRAM ATTENDANCE AND HOURS	Apr-19	YTD 2019
Unique Drop-ins	996	1255
Drop-in Attendance	1712	7077
Programming Hours	168	696
Program Attendance	51	351
PARENT LINK OUTREACH		
PROGRAM ATTENDANCE	Apr-19	YTD 2019
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	63	215
SPECIAL TRANSPORTATION		
RIDERS	Apr-19	YTD 2019
Number of Riders	523	1999
Number of Riders Turned Away	41	130
SUPPORT RIDERS		
SUPPORT RIDERS	Apr-19	YTD 2019
Assistants/Staff Support/Volunteers	90	318



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FAMILY SERVICES - LIFE COACHING		
SERVICE	Apr-19	YTD 2019
Life Coaching Clients Served	14	65
Parent Support	19	57
USER GROUP	Apr-19	YTD 2019
1 – 12 years	3	15
Teens	5	16
Adults	14	51
Couples	7	20
Families	4	20
REFERRED TO	Apr-19	YTD 2019
Alberta Health Services - Mental Health	9	28
Alberta Health Services - Addictions	3	10
Alberta Health Services	6	22
LCFASD	5	7
Private Service	7	54
REFERRED FROM	Apr-19	YTD 2019
Self-Referred	9	33
Advertising / Online	5	16
FCSS Programs Attendance	2	22
Friend / Family Member	4	13
Child and Family Services/Social Services	8	16
Probation	0	0
Mental Health	5	17
CLIENT ISSUES	Apr-19	YTD 2019
Anger/Conflict Management	6	40
Relationship Issues	17	53
Parent-Teen Conflict	8	25
Parenting	19	64
Self-Esteem	16	79
Co-Parenting	6	14
Goal-Setting	18	84