



Transportation

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rec'd Mayor, Council
CITY OF COLD LAKE CAD

Deputy Minister

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Edmonton, Alberta T6B 2X3
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Telephone 780-427-6912
Fax 780-422-6515
www.transportation.alberta.ca

April 11, 2019

AR74770

Mr. Kevin Nagoya
City Manager, City of Cold Lake
5513 - 48 Avenue
Cold Lake, AB T9N 1A1

Dear Mr. Nagoya:

I am in receipt of Mayor Copeland's letter regarding driver examiners in rural communities; I apologize for the delayed response. I am responding on behalf of the Ministry of Transportation, as the provincial election is currently underway.

As of March 1, 2019, the road test model moved back to the Government as a core service. All road tests are conducted by Government driver examiners. Road test fees have been standardized across Alberta, and the new delivery model allows Albertans to schedule road tests online or by visiting any Alberta registry agent location. We are currently in the process of hiring additional driver examiners. Once they are hired, they will be trained and tested before conducting road tests.

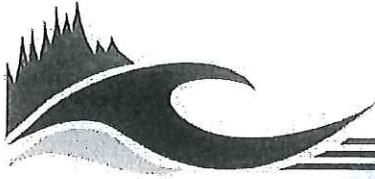
Government driver examiner availability at any given location is provided using historical data for road test numbers. We are monitoring the demand at each location for road test services and will adjust government driver examiner availability accordingly.

The Alberta Road Test Scheduler is available at eservices.alberta.ca/book-a-drivers-road-test.html.

Thank you for writing. I hope this information is helpful.

Sincerely,

Andre Tremblay
Deputy Minister



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City of **Cold Lake**

OFFICE OF THE MAYOR

November 29, 2018

Via email: ministersa@gov.ab.ca

The Honourable Brian Malkinson
Minister of Service Alberta
103 Legislature Building
10800 - 97 Avenue
Edmonton, AB
T5K 2B6

RE: Driving examiners in rural communities

Brian
Dear Minister Malkinson,

Recently, concerns have been brought to our attention surrounding the impact that may come about in rural communities when all driver examiners become provincial employees.

It is our understanding that the contractors who currently provide these services in our community are able to work very flexible hours such that the service is essentially available full-time, five days a week. In a smaller community such as ours, there are days where there may be no drivers' exams, days where one or two are booked and others where bookings are full.

While contractors are able to deliver this service flexibly, there is a concern that full or part-time employees in a unionized environment would not be able to provide the coverage, resulting in a decreased level of service in terms of the available times for driving examinations available in our city.

Could you confirm your government's intentions surrounding the level of service our residents should expect? It is our sincere hope that the level of service will not change, as the government has not made us aware of any decrease service resulting from the impending change.

Thank you in advance for your time.

Warm regards,

Craig
Craig Copeland
Mayor
City of Cold Lake

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