



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - May 2019

Meeting Date: June 11, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of May 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 32 in total

During the month of May there were thirty-two (32) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to one (1) structure fire in the City of Cold Lake. The call came in as a report of smoke and flame on a deck. When fire crews arrived the fire had been knocked down by a passerby. Fire crews were able to isolate the burnt area, extinguish the still burning material and minimize the extent of the damage to some siding and a small area of the deck. The fire was deemed non-suspicious and caused from cigarette butts in a plastic container on a deck igniting and then starting the siding on fire. CLFR responded to two (2) vehicle fires both deemed suspicious. The first vehicle fire was a fully involved vehicle and a total loss and the second was some garbage being lit on fire in the back of a pickup truck. CLFR responded to five (5) motor vehicle collisions (mvc) during the month with none requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. One was quad rollover, one was a rear-end collision, one was an offset frontal collision, one was a vehicle versus building collision and one was a motorcycle incident. Of the ten (10) alarm calls CLFR attended, all were deemed to be false alarms. Eight of the alarms were residential fire alarms and two were commercial & institutional fire alarms. The fire alarms which were activated included: six from cooking smoke, one where nothing was found, one due to renovation work, one from system maintenance and one from a pull station being pulled accidentally by a young child but no fire. CLFR responded to eight (8) wildland fires which were mostly grass/brush fires with two of them being long duration fires in the MD of Bonnyville where both fire stations were toned out to ensure the fires were extinguished quickly and the public and their property was protected. Finally, CLFR responded to six (6) public/agency assistance calls which included: three calls for support for Cold Lake Ambulance Society (CLAS) for two lift assists and a breathing/cardiac problem and three calls to investigate fire pits where two were compliant and one was not.



During the month CLFR responded sixteen (16) times within City limits and fourteen (14) times in the MD of Bonnyville and two (2) times into Saskatchewan. Evening responses [1600-2400] (19) were the highest response times at 59.38% followed by daytime response [0800-1600] (12) at 37.50% and overnight response [0000-0800] (1) being at 3.13%.

Accomplishments and Events

- Fire Inspections. New pony wall at Cold Lake Brewing & Distillery Co – May 3rd and Kids Time Out in Cold Lake North – May 27th. Lock boxes placed on 2 more locations.
- Three (3) CLFR members attend Block 3 Incident Management Team (IMT) Training in Lloydminster made possible through provincial grant. 16 NE Alberta attendees including 3 from COCL. Final Block training in three block delivery – May 7th – 8th.
- CLFR apparatus inspection, NDT & load testing – 75' Aerial unit 'Ladder 2' – May 10th.
- CLFR delivered lesson on Fire Safety for Home Alone Course – May 11th.
- Vendor Visit → Wholesale Fire & Rescue (WFR) – May 15th.
- CLFR supported Safety Day for Cold Lake Agricultural Society at Agriplex – May 15th.
- Station Tours – Home schooling group – May 15th, school tour – May 16th, two preschool tours for Holy Cross School – May 22nd, kindergarten/grade1 – May 31st.
- Hearts for Healthcare Fire Chief for a Day. Winner got tour & lunch – May 23rd.
- Three (3) CLFR members attended Alberta Fire Training Officers Association (AFTOA) training. Nozzle Forward in Olds and Fire Dynamics in Red Deer – May 23rd – 25th.
- Three (3) CLFR members attended Alberta Fire Chiefs Conference – May 26th – 29th.

RCMP Highlights

The RCMP Statistical report for the period ending May 2019, is attached.

Municipal Enforcement Highlights

Items of Interest

- Municipal Enforcement assisted with traffic control during the annual Run for Ronald.
- Municipal Enforcement participated in a Peace Officer, Meet and Greet at the Cold Lake FCSS Parent Link Centre.
- Municipal Enforcement provided bicycle and pedestrian safety presentations to Grade One classes that attended the AG Society Progressive Day.



- Municipal Enforcement attended Cold Lake Elementary for a volunteer appreciation recognition event.
- Municipal Enforcement conducted several initiatives throughout the May long weekend.
- Municipal Enforcement participated and attended the RCMP Mug With a Member event at the local RCMP detachment.
- Municipal Enforcement attended the annual raising of the flag for Public Works Week.
- Municipal Enforcement attended the RCMP and Victim Services Court House, Open House event.

On Going Proactive Involvement and Initiatives

- Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within their divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence.
- Municipal Enforcement participated in two Joint Enforcement Operation with local law enforcement partners. Two events consisted of a Stopcheck and speed enforcement initiative with the 4 Wing Military Police and the other a speed operation with the RCMP. The Stopcheck included vehicle equipment regulations and document inspection resulting in roughly sixty vehicle checked and various traffic safety violations addressed. In addition, initiatives are conducted in the following zones include: 1st Avenue by Kinosoo Beach, 5th Avenue by Nelson Heights School, 7th Street by St. Dominics School, 16th Street, English Bay Road, 48th Avenue by Cold Lake Middle School, 49th Street by Holy Cross School, 50th Avenue, 50th Street, 55th Street, Highway 28, 12th Street, 16th Avenue, 41st Street, 47th Street and Veterans Drive. These zones are continually monitored by officers. Intervention provided as required. Peace Officers conducted eighty-five traffic initiatives in May.
- During the May long weekend Peace Officers conducted various patrols and initiatives. Events included: 40 Avenue 50 Street, speed and distracted driving initiative, 41 Street 50 Avenue, speed initiative, 49 Street 54 Avenue, stop sign, intersection safety and vehicle equipment regulations, 59 Street Veterans Drive, speed initiative for traffic going onto the base, 60 Street 52 Avenue, playground speed and stop sign initiative, 75 Avenue Highway 28, speed initiative, 16 Street 16 Avenue, speed and distracted driving initiative, 1 Avenue English Bay Road, speed, distracted driving and vehicle equipment regulation initiative, 12 Street 8 Avenue, speed north and south bound,



distracted driving and vehicle equipment regulation initiative, 1 Avenue 16 Street, stop sign, speed, distracted driving, 26 Street English Bay Road, speed, vehicle equipment regulation initiative

- Facility and Park patrols consisted of, patrols at the Cold Lake Energy Centre and Imperial Park during the Fred Penner concert, foot patrol at Kinosoo Beach and the MD Campground patrolled and Fire Ban information pamphlets distributed.
- Municipal Enforcement assisted with traffic control during the annual Run for Ronald. The attending Peace Officers ensured pedestrian safety was maintained during the charity run.
- Municipal Enforcement participated in a Peace Officer, Meet and Greet at the Cold Lake FCSS Parent Link Centre. The attending Peace Officer provided demonstrations of enforcement and safety equipment. Attendees were able to liaise with a Peace Officer and obtain public safety information for both parents and children. That event was a success.
- Municipal Enforcement provided bicycle and pedestrian safety presentations to Grade One classes that attended the AG Society Progressive Day. The ten minute presentations made for a very positive interaction between Peace Officers and Cold Lake youth. A coloring contest was distributed throughout the event. In addition to the fun events Peace Officers provided demonstrations of tools devices, equipment and vehicles used by officers on a daily basis. One hundred and fifty-five students attended the days event.
- Municipal Enforcement attended Cold Lake Elementary for a volunteer appreciation recognition event. During the event several other agencies and individuals were acknowledged for their volunteer efforts and commitment to the schools children and staff.
- Municipal Enforcement participated and attended the RCMP, Mug with the Members event at the local RCMP detachment. The attending Peace Officer was able to liaise with community members and partners, while attending the acknowledgement presentation of a Good Samaritan.
- Municipal Enforcement attended the annual raising of the flag for Public Works Week. During the event the attending Peace Officer and RCMP member took the opportunity to meet with various attendees, while showing support for all the hard work and outstanding service that the City of Cold Lake, Public Works department provides on a regular basis.
- Municipal Enforcement attended the RCMP and Victim Services Court House, Open House event. The event provided an in-depth look at the services and procedures of the Alberta Courts process.

Municipal Enforcement Equipment, Uniforms, Personal Protective Equipment and On Going Research



- Updated camera units have been purchased. Storage size will free up space with new cameras. New camera purchased and received for the new unit build.
- WAP wireless download capabilities have been purchased and will now increase efficient downloading of media captured on in car camera systems. Three camera installations have been completed. Awaiting IST follow up.
- CAMS system set to be switched over on a separate server. IST is currently working with Aware360 technical staff.
- A purchase has been made in relation to Radar signs. Signs would be deployed in school zones, playground zones and in areas which have been historically proven to be problematic. Grant funding was provided by Enbridge. Pole locations identified.
- Ballistic vests (PPE) provider had been purchased. One officer was fitted and measurements obtained for a new issued ballistic vest. Currently researching for trauma plates for ballistic vests.
- Peace Officers have been fit tested and assigned 3M half masks 6000 series and P100 cartridges. Peace Officers have been issued masks as part of their regular duty equipment. Latest hired Peace Officer has been recently fitted accordingly.
- Two DSD Radar Signs added as additional tools to assist with awareness regarding traffic safety. Program to be worked on, signs to be deployed.
- Six new duty phones issued at this time.
- New patrol vehicle has arrived still requires updates and additional interior and emergency equipment.

Energy Centre (School Year Start) September 2018

- Patrols of the facility and surrounding premises include 757 to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff. (seven trespass bans and six warnings have been issued to youth since September 2018)
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. Additional public safety programs to follow with FCSS and the AG Society.
- Municipal Enforcement Coloring contest was initiated during the AG Society Progressive Day. Contest to end on June 5th, 2019.
- School zone safety and presentations continue to be conducted on regular basis.

Bylaw Enforcement Program

- Program to hopefully be revisited for the upcoming spring and summer months (2019). Bylaw related matters are anticipated to increase during the projected commencement of program re-entry. Posting was opened for the



Term Bylaw Officer position and closed on February 26th, 2019. Interviews to be conducted.

Training

- All Peace Officers have been registered and courses added to ELearning profiles on Canadian Police Knowledge Network. Officers to conduct course completion in self-paced manner.
- Modules have been provided by CTOMS. Officers to complete training in a self-paced manner.
- Three Peace Officers participated in the WILDNorth information and learning session regarding awareness and handling of wild animals found in distress.
- Two Peace Officers attended a Crowd Awareness training session along with other Peace Officer agencies in Lac La Biche.

Staffing

- Municipal Enforcement currently has five uniformed Community Peace Officers serving within the department.
- One Officer that was awaiting his Peace Officer appointment received proper designation during the month of May.
- The Term Bylaw Officer position was posted and closed on February 26th, 2019. Interviews to follow.

Statistics

- Municipal Enforcement initiated 657 events which resulted in 125 calls for service incidents, which had been tended to by frontline officers.
- Provincial and bylaw related actioned, matters consisted of 125 casefiles. Actioned provincial and bylaw enforcement matters consisted of 48 citations.
- Municipal Enforcement conducted 38 traffic stops resulting in 42 citations being issued including provincial offences, municipal bylaws and contacts which resulted in warnings.
- Concluding the month with 824 officer events resulting in 139 actioned occurrences for the month. Please review Municipal Enforcements statistics graphs.

Daily Event Activity Grand Total

Group Total Man Hours Primary Officer: 169 Hr 39 Min

Group Total Man Hours Backup Officer; 0 Hr 44 Min

Group Total Man Hours: 170 Hr 23 Min

Total Events: 657

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights



The FCSS and Parent Link Centre statistical report, for the period ending May 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending May 2019, is attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer