



# Cold Lake and District Family and Community Support Services (FCSS)

2019

## Report to Chief Administrative Officer

FCSS ADMINISTRATION			
INFORMATION AND REFERRALS		May-19	YTD 2019
FCSS		221	1227
PLC		60	444
Community		103	402
INTERAGENCY		May-19	YTD 2019
Information Sharing		21	98
INITIATIVES		May-19	YTD 2019
FCSS/PLC Room Rentals		21	114
Block Party Participants		0	0
Community Rental Participants		480	1660
Baby Bags		50	230
SERVICES		May-19	YTD 2019
Resource Library		52	269
Forms and Assistance		28	131
Impact of FCSS Grants		100	690
Meals on Wheels		118	652
Counselling		17	59
MARKETING AND SOCIAL MEDIA		May-19	YTD 2019
Infomall – Calendar views		24	145
Infomall – Page views		114	631
Infomall – Page subscribers		115	549



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<b>COMMITTEES AND PARTNERSHIPS</b>		
<b>MEETINGS</b>	<b>May-19</b>	<b>YTD 2019</b>
Committee and Partnership Meetings	8	33
<b>EVENTS</b>	<b>May-19</b>	<b>YTD 2019</b>
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	260	410
Additional Committee Events	0	64
<b>PROGRAMMING</b>		
<b>CHILD AND YOUTH</b>	<b>May-19</b>	<b>YTD 2019</b>
Life Skills and Social Competency	16	76
Social Skills and Development	48	306
Youth Advocacy and Empowerment	26	266
Character Education	0	200
<b>ADULT</b>	<b>May-19</b>	<b>YTD 2019</b>
Personal Growth	0	214
Seniors Services	230	280
Emergency Social Services	0	0
<b>FAMILY AND COMMUNITY</b>	<b>YTD 2019</b>	
Family Support	26	87
Family Workshops	80	319
Community Events	54	104



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<b>VOLUNTEER SERVICES</b>		
<b>RECRUITMENT AND PROGRAMMING</b>	<b>May-19</b>	<b>YTD 2019</b>
Volunteer Recruitment	2	12
Volunteer Appreciation Event	0	175
govolunteer.ca Postings	0	5
Volunteer Hours	205	872.5
Number of Volunteers	41	207
CVITP Files Processed	61	261
Volunteer Inquiries	5	19
Volunteer Requests	5	25
<b>PARENT LINK CENTRE</b>		
<b>PROGRAM ATTENDANCE AND HOURS</b>	<b>May-19</b>	<b>YTD 2019</b>
Unique Drop-ins	200	1455
Drop-in Attendance	1141	8218
Programming Hours	184	880
Program Attendance	10	332
<b>PARENT LINK OUTREACH</b>		
<b>PROGRAM ATTENDANCE</b>	<b>May-19</b>	<b>YTD 2019</b>
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	88	303
<b>SPECIAL TRANSPORTATION</b>		
<b>RIDERS</b>	<b>May-19</b>	<b>YTD 2019</b>
Number of Riders	501	2500
Number of Riders Turned Away	23	153
<b>SUPPORT RIDERS</b>		
Assistants/Staff Support/Volunteers	78	396



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FAMILY SERVICES - LIFE COACHING		
SERVICE	May-19	YTD 2019
Life Coaching Clients Served	17	82
Parent Support	16	73
USER GROUP	May-19	YTD 2019
1 – 12 years	5	20
Teens	4	20
Adults	12	63
Couples	7	27
Families	5	25
REFERRED TO	May-19	YTD 2019
Alberta Health Services - Mental Health	6	34
Alberta Health Services - Addictions	3	13
Alberta Health Services	9	31
LCFASD	2	9
Private Service	9	63
REFERRED FROM	May-19	YTD 2019
Self-Referred	6	39
Advertising / Online	4	20
FCSS Programs Attendance	9	31
Friend / Family Member	5	18
Child and Family Services/Social Services	2	18
Probation	2	2
Mental Health	5	22
CLIENT ISSUES	May-19	YTD 2019
Anger/Conflict Management	12	52
Relationship Issues	16	69
Parent-Teen Conflict	6	31
Parenting	16	80
Self-Esteem	19	98
Co-Parenting	6	20
Goal-Setting	22	106