



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - February 2019 and 2018 Year End Report

Meeting Date: March 12, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of February 2019 and the 2018 Year End Report. .

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 21 in total

During the month of February there were twenty-one (21) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to one (1) structure fire located on CLFN 149B. Fire crews arrived to flames showing through the roof. Fire crews from both fire stations ensured the home was evacuated and extinguished the fire quickly however the home experienced extensive fire damage. In total 29 firefighters and five pieces of fire apparatus spent 4 hours extinguishing the fire, performing salvage and overhaul and ensuring there were no hot spots. Once the fire was knocked down and under control the scene was turned over to the CLFN Fire Department. The fire was deemed suspicious. CLFR responded to five (5) vehicle fires with three in the City and two in the MD. Three were total losses and two sustained minor damage. Of the five three appeared to have started in the engine compartment. Four were deemed non-suspicious and the other suspicious. CLFR responded to five (5) motor vehicle collisions (mvc) during the month with one requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. The collisions included two rollover collisions, one rear end collision, one T-bone collision and one were a vehicle hit a light stand. Of the seven (7) alarm calls CLFR attended, all were deemed to be false alarms. Three of the alarms were residential fire alarms, one was a commercial fire alarm and three were CO alarms. The fire alarms which were activated included: three from cooking smoke and one from a faulty detector. Two of the three CO alarms were investigated using CLFR equipment with no abnormal readings and attributed to faulty detectors. The other had low readings using CLFR equipment and attributed to running a car in an attached garage. Fire crews ventilated the home and brought readings back to zero. Finally, CLFR responded to three (3) public assistance/other calls. One was a good intent call for a possible flare sighting on the lake with nothing found, one was an agency assist call where CLFN Fire Department needed assistance with a flare up at the structure fire and one was a duty officer call where a resident smelled smoke. The duty officer found some charring near a chimney chase in the home but no fire.

During the month CLFR responded fourteen (14) times within City limits and seven (7) times in the MD of Bonnyville. Evening responses [1600-2400] (9) were the highest response times at



42.86% followed by daytime response [0800-1600] (7) at 33.33% and overnight response [0000-0800] (5) at 23.81%.

Accomplishments and Events

- CLFR and staff conducted walkthrough inspection of new Cold Lake Lodge – Feb 1st.
- Fire Chief & Safety Advisor briefed Management on Fire Warden Program – Feb 4th.
- Station tour for Slave Lake FD. Touring Northern Alberta for staffing ideas. – Feb 6th.
- Fire Chief & GM Barnes attended session on changes to AB Peace Officer Program as a result of the Lazenby Fatality Inquiry. No more Level II CPO's. – Feb 7th & 8th.
- Fire Inspections → CL High School & Bridges School – Feb 11th, Nelson Heights School – Feb 12th, North Star Elementary School – Feb 19th, Happy House Day Care – Feb 20th, and CL Off Campus School – Feb 21st. Site Visit → CL Brewing – Feb 20th.
- Fire Chief & GM Barnes participated in Webinar on RCMP Contract update – Feb 13th.
- CLFR launched fireworks for Family Day Events at Energy Centre – Feb 17th.
- New Triple Combination Pumper 5 Warranty work completed in house – Feb 20th.
- NFPA 472 Course. Four CLFR members on course in Bonnyville – Feb 22nd - 24th.
- Deputy Chief attended AB Fire Training Officers Association meeting – Feb 23rd.
- Deputy Chief delivered Air Brake Course to COCL Public Works staff – Feb 27th - 28th.

The CLFR statistical report for the period ending February 2019, is attached.

RCMP Highlights

The RCMP Statistical report for the period ending February 2019, is attached.

Municipal Enforcement Highlights

Items of Interest

- Municipal Enforcement presented a Junior Investigator certificate to a local Cold Lake Student.
- Municipal Enforcement provided a Peace Officer career and safety presentation at Cold Lake Elementary for students.
- Municipal Enforcement confirmed annual rectification for Peace Officer qualifications to be hosted in Cold Lake.
- Municipal Enforcement received a Bylaw Officer appointment for the newest team member.
- Municipal Enforcement provided an increase in presence at Cold Lake Elementary in relation to parking concerns.

On Going Proactive Involvement and Initiatives

- Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence.
- Municipal Enforcement continually participates in Joint Enforcement Operation with local partners and conducts traffic safety and enforcement initiatives, including vehicle equipment regulations, school zone safety, distracted driving enforcement



and intervene in rules of the road violations. The following zones include: 1st Avenue by Kinosoo Beach, 5th Avenue by Nelson Heights School, 7th Street by St. Dominics School, 16th Street, English Bay Road, 48th Avenue by Cold Lake Middle School, 49th Street by Holy Cross School, 50th Avenue, 50th Street, 55th Street, Highway 28, 12th Street, 16th Avenue, 41st Street, 47th Street and Veterans Drive. These zones are continually monitored by officers. Intervention provided as required. Peace Officers conducted eighty-three traffic initiatives in February.

- Municipal Enforcement presented a Junior Investigator certificate to a local student. The young investigator along with his family, met with Peace Officers, received a demonstration of a Peace Officer patrol vehicle. The Junior Investigator was presented with certificate of recognition, provided with Felix the Fox, and other promotion items from the department. The presentation was a very positive interaction between Peace Officers and Cold Lake youth and their families.
- Municipal Enforcement provided a career and safety presentation at Cold Lake Elementary. The students had lots of great questions related to the duties and responsibilities of a Peace Officer. The presentation was an excellent learning exercise for students that participated.
- Municipal Enforcement confirmed annual recertification's for Peace Officer qualifications to be hosted in Cold Lake. After both weekend sessions are successfully completed, all officers will have fully obtained all annual recertification. The instruction provided will cover Use of Force training and a Safety at the Door seminar. Outside agencies will also be participating in the recertification sessions.
- Municipal Enforcements newest team member is currently in the training process as a Bylaw Officer and is working on completing all required qualifications certifications for obtaining Peace Officer status.
- Municipal Enforcement provided an increase in presence at Cold Lake Elementary in relation to parking concerns. Education was provided to parents and motorists in regards to parking in loading zones and impeding school bus parking.

Municipal Enforcement Equipment, Uniforms, Personal Protective Equipment and On Going Research

- Updated camera units have been purchased. Storage size will free up space with new cameras. New camera purchased and received for the new unit build.
- WAP wireless download capabilities have been purchased and will now increase efficient downloading of media captured on in car camera systems. Three camera installations have been completed. Awaiting IST follow up.
- A purchase has been made in relation to Radar signs. Signs would be deployed in school zones, playground zones and in areas which have been historically proven to be problematic. Grant funding was provided by Enbridge. Pole locations identified.
- Continually assessing current radio fleet. Repeater had been quoted, research frequency options. RCMP provided with programmed radio. Ongoing testing on radio system. All radios have been repaired and returned to service.
- Ballistic vests (PPE) provider had been purchased. Adjustments to be made on some vests. Additional vest had arrived in December, back ordered. Currently



researching for trauma plates for ballistic vests. Vendor to be contacted for ordering of a vest for the department's newest team member.

- Municipal Enforcement has purchased and received a new Pro Laser 4 Lidar Device. The Pro Laser 4 was researched and tested by the Peace Officers within the department and was determined to be the most suitable option for the department.
- Municipal Enforcement confirmed dates to host a Use of Force annual recertification class in March. Threat Pattern Recognition (TPR), Oleoresin Capsicum (OC) spray recertification and a Safety at the Door seminar to be delivered by the instructor with Alberta Defensive Tactics Training Inc.
- Peace Officers have been fit tested and assigned 3M half masks 6000 series and P100 cartridges. Peace Officers have been issued masks as part of their regular duty equipment.
- Two DSD Radar Signs added as additional tools to assist with awareness regarding traffic safety. Program to be worked on, signs to be deployed.
- CAMS II Safetylink program updates installed and completed. New pendants have been successfully paired to all patrol vehicles. Work alone and emergency devices working accordingly. Testing completed on the new patrol vehicle. Requires additional troubleshooting. License of software to be researched.
- Duty phones require IST pushed updates. Two new phones issued at this time.
- New patrol vehicle to be purchased. Vehicle will be a Chevrolet truck which will be replacing unit 2392, the 2009 Ford F150. No estimated time for the arrival of the new vehicle.

Energy Centre (School Year Start) September 2018

- Patrols of the facility and surrounding premises include 475 to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff. (seven trespass bans have been issued to youth since September 2018)
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program.

Bylaw Enforcement Program

- Program to hopefully be revisited for the upcoming spring and summer months (2019). Bylaw related matters are anticipated to increase during the projected commencement of program re-entry. Posting was opened for the Term Bylaw Officer position and closed on February 26th, 2019.

Training

- All Peace Officers have been registered and courses added to ELearning profiles on Canadian Police Knowledge Network. Officers conduct course completion in self-paced manner.
- CTOMS training has been researched and quoted for POD training – Skills and training strategies to treat life threatening injuries. Modules have been provided by CTOMS.



- Municipal Enforcements newest team member completed several introductory Elearning course as part of the department's commencement of duty orientation. Modules included: Traffic Court Preparation, Report Writing, Aboriginal Awareness, Assessing and Interpreting Dog Behavior's, Note Taking, LIDAR Refresher Training, RADAR Refresher Training: Stationary/Moving, FOIP and Information Sharing and Car Seat Training.
- Municipal Enforcement confirmed annual rectification for Peace Officer qualifications. Dates set for the first two weekends in March. Training includes: Threat Pattern Recognition (TPR), Oleoresin Capsicum (OC) spray recertification and a Safety at the Door seminar to be delivered by the instructor with Alberta Defensive Tactics Training Inc.

Staffing

- Municipal Enforcement currently has five uniformed Community Peace Officers serving within the department.
- Two Peace Officers remain on disability leave for an unknown amount of time. One officer will remain working light duties. The other officer has returned to working dayshift which started approaching the end of February 2019.
- One vacant Peace Officer position was filled. Newest Municipal Enforcement member started on February 11th, 2019.
- The Term Bylaw Officer position was posted and closed on February 26th, 2019. Interviews to follow.

Statistics

- Municipal Enforcement initiated 588 events which resulted in 66 calls for service incidents, which had been tended to by frontline officers.
- Provincial and bylaw related actioned, matters consisted of 66 casefiles. Actioned provincial and bylaw enforcement matters consisted of 59 citations.
- Municipal Enforcement conducted 47 traffic stops resulting in 59 citations being issued including provincial offences, municipal bylaws and contacts which resulted in warnings.
- Concluding the month with 693 officer events resulting in 125 actioned occurrences for the month. Please review Municipal Enforcements statistics graphs.

Daily Event Activity Grand Total

Group Total Man Hours Primary Officer: 179 Hr 59 Min

Group Total Man Hours Backup Officer; 0 Hr 6 Min

Group Total Man Hours: 180 Hr 5 Min

Total Events: 568

The Municipal Enforcement statistical report for the period ending February 2019, is attached.

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights

The FCSS and Parent Link Centre statistical report, for the period ending February 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending February 2019, is attached.



Community Services 2018 Year End Report, is attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer