

Cold Lake and District Family and Community Support Services (FCSS)



2019

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Feb-19	YTD 2019
FCSS	200	464
PLC	77	218
Community	66	134
INTERAGENCY	Feb-19	YTD 2019
Information Sharing	15	37
INITIATIVES	Feb-19	YTD 2019
FCSS/PLC Room Rentals	23	48
Block Party Participants	0	0
Community Rental Participants	0	0
Baby Bags	40	90
SERVICES	Feb-19	YTD 2019
Resource Library	80	146
Forms and Assistance	19	40
Impact of FCSS Grants	520	520
Meals on Wheels	77	155
Counselling	8	8
MARKETING AND SOCIAL MEDIA	Feb-19	YTD 2019
Infomall – Calendar views	23	85
Infomall – Page views	111	235
Infomall – Page subscribers	107	212

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COMMITTEES AND PARTNERSHIPS		
MEETINGS	Feb-19	YTD 2019
Committee and Partnership Meetings	4	9
EVENTS	Feb-19	YTD 2019
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	50	50
Additional Committee Events	42	42
PROGRAMMING		
CHILD AND YOUTH	Feb-19	YTD 2019
Life Skills and Social Competency	5	21
Social Skills and Development	73	145
Youth Advocacy and Empowerment	46	57
Character Education	200	200
ADULT	Feb-19	YTD 2019
Personal Growth	56	78
Seniors Services	12	21
Emergency Social Services	0	0
FAMILY AND COMMUNITY	YTD 2019	
Family Support	8	19
Family Workshops	43	155
Community Events	39	104

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Feb-19	YTD 2019
Volunteer Recruitment	3	4
Volunteer Appreciation Event	0	0
govolunteer.ca Postings	0	5
Volunteer Hours	266.5	326.5
Number of Volunteers	54	78
CVITP Files Processed	2	21
Volunteer Inquiries	5	8
Volunteer Requests	5	14
PARENT LINK CENTRE		
PROGRAM ATTENDANCE AND HOURS	Feb-19	YTD 2019
Unique Drop-ins	88	187
Drop-in Attendance	1474	3370
Programming Hours	158	346
Program Attendance	70	174
PARENT LINK OUTREACH		
PROGRAM ATTENDANCE	Feb-19	YTD 2019
Parent Outreach	0	0
Community Education	10	10
Parent and Child Programming	17	79
SPECIAL TRANSPORTATION		
RIDERS	Feb-19	YTD 2019
Number of Riders	459	918
Number of Riders Turned Away	43	70
SUPPORT RIDERS	Feb-19	YTD 2019
Assistants/Staff Support/Volunteers	69	141

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FAMILY SERVICES - LIFE COACHING		
SERVICE	Feb-19	YTD 2019
Life Coaching Clients Served	18	34
Parent Support	13	24
USER GROUP	Feb-19	YTD 2019
1 – 12 years	2	8
Teens	4	6
Adults	14	25
Couples	5	8
Families	6	11
REFERRED TO	Feb-19	YTD 2019
Alberta Health Services - Mental Health	7	13
Alberta Health Services - Addictions	2	4
Alberta Health Services	3	9
LCFASD	0	0
Private Service	16	28
REFERRED FROM	Feb-19	YTD 2019
Self-Referred	9	24
Advertising / Online	5	7
FCSS Programs Attendance	8	14
Friend / Family Member	2	5
Child and Family Services/Social Services	3	5
Probation	0	0
Mental Health	4	7
CLIENT ISSUES	Feb-19	YTD 2019
Anger/Conflict Management	11	21
Relationship Issues	13	22
Parent-Teen Conflict	8	11
Parenting	17	33
Self-Esteem	24	44
Co-Parenting	3	4
Goal-Setting	26	45