



# Cold Lake and District Family and Community Support Services (FCSS)

2019

## Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Jun-19	YTD 2019
FCSS	194	1421
PLC	66	510
Community	65	467
INTERAGENCY	Jun-19	YTD 2019
Information Sharing	12	110
INITIATIVES	Jun-19	YTD 2019
FCSS/PLC Room Rentals	24	138
Block Party Participants	30	30
Community Rental Participants	1456	3126
Baby Bags	65	295
SERVICES	Jun-19	YTD 2019
Resource Library	86	355
Forms and Assistance	21	152
Impact of FCSS Grants	0	690
Meals on Wheels	104	757
Counselling	18	77
MARKETING AND SOCIAL MEDIA	Jun-19	YTD 2019
Infomall – Calendar views	66	211
Infomall – Page views	107	738
Infomall – Page subscribers	116	665



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<b>COMMITTEES AND PARTNERSHIPS</b>		
<b>MEETINGS</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Committee and Partnership Meetings	4	37
<b>EVENTS</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	50	496
Additional Committee Events	12	76
<b>PROGRAMMING</b>		
<b>CHILD AND YOUTH</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Life Skills and Social Competency	0	76
Social Skills and Development	65	371
Youth Advocacy and Empowerment	11	277
Character Education	0	200
<b>ADULT</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Personal Growth	8	229
Seniors Services	125	405
Emergency Social Services	0	0
<b>FAMILY AND COMMUNITY</b>	<b>YTD 2019</b>	
Family Support	13	100
Family Workshops	46	365
Community Events	75	104



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<b>VOLUNTEER SERVICES</b>		
<b>RECRUITMENT AND PROGRAMMING</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Volunteer Recruitment	2	14
Volunteer Appreciation Event	0	175
govolunteer.ca Postings	0	5
Volunteer Hours	199	1071.5
Number of Volunteers	40	247
CVITP Files Processed	42	303
Volunteer Inquiries	4	23
Volunteer Requests	2	27
<b>PARENT LINK CENTRE</b>		
<b>PROGRAM ATTENDANCE AND HOURS</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Unique Drop-ins	156	1611
Drop-in Attendance	1461	9679
Programming Hours	172	1052
Program Attendance	4	336
<b>PARENT LINK OUTREACH</b>		
<b>PROGRAM ATTENDANCE</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	25	328
<b>SPECIAL TRANSPORTATION</b>		
<b>RIDERS</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Number of Riders	442	2942
Number of Riders Turned Away	23	176
<b>SUPPORT RIDERS</b>	<b>Jun-19</b>	<b>YTD 2019</b>
Assistants/Staff Support/Volunteers	80	476



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FAMILY SERVICES - LIFE COACHING		
SERVICE	Jun-19	YTD 2019
Life Coaching Clients Served	18	100
Parent Support	14	87
USER GROUP	Jun-19	YTD 2019
1 – 12 years	4	24
Teens	7	27
Adults	11	74
Couples	4	31
Families	7	32
REFERRED TO	Jun-19	YTD 2019
Alberta Health Services - Mental Health	5	39
Alberta Health Services - Addictions	5	18
Alberta Health Services	7	38
LCFASD	0	9
Private Service	9	72
REFERRED FROM	Jun-19	YTD 2019
Self-Referred	8	47
Advertising / Online	6	26
FCSS Programs Attendance	3	34
Friend / Family Member	5	23
Child and Family Services/Social Services	0	18
Probation	2	4
Mental Health	8	30
CLIENT ISSUES	Jun-19	YTD 2019
Anger/Conflict Management	16	68
Relationship Issues	14	83
Parent-Teen Conflict	12	43
Parenting	17	97
Self-Esteem	22	120
Co-Parenting	3	23
Goal-Setting	24	130