



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - July 2019

Meeting Date: August 13, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of July 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 23 in total

During the month of July there were twenty-three (23) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to one (1) structure fire in the MD of Bonnyville which was a shed. Fire crews arrived to a shed which had completely burned with nothing much left to save. Fire crews extinguished the fire quickly and the fire was deemed suspicious. CLFR responded to one (1) vehicle fire. The vehicle fire was a modified travel trailer and extinguished quickly but a total loss and deemed a suspicious fire. CLFR responded to four (4) motor vehicle collisions (mvc) during the month with none requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. One was an offset frontal collision, one was a T-bone collision, one was a vehicle in the trees and one was a vehicle versus cow. Of the eight (8) alarm calls CLFR attended, all were deemed to be false alarms. Four of the alarms were residential fire alarms and four were commercial/institutional fire alarms. The fire alarms which were activated included: two from cooking smoke, two from system maintenance work, one from cigarette smoke, one from kiln smoke, one from changing a battery and one with nothing found. CLFR responded to one (1) contents fire in the City of Cold Lake which was a pot on a stove and deemed non-suspicious. The homeowner was able to knock down the fire and when fire crews arrived they ensured it was completely extinguished and ventilated the home. Fire damage from the pot fire was contained to the stove top area. Finally, CLFR responded to eight (8) public/agency assistance and other calls which included: three good intent smoke/odor investigation calls with nothing found, two agency assist calls which included one with Cold Lake Ambulance for a lift assist and one with the CPO's to help deal with a power hazard of an open transformer box, one for a tree on fire and two rescue calls. The first rescue call was for a stranded boater. Enbridge 1 launched and fire crews arrived to a sailboat which had been blown ashore on the east side of Cold Lake. While crews were setting up to attach to the boat the boaters were able to free themselves. The second rescue was for a boy who had fallen through a baby swing at the park. Crews tried to free the boy by



disassembling the seat but in the end had to cut him out to free him as his legs were swelling.

During the month CLFR responded fourteen (14) times within City limits, eight (8) times in the MD of Bonnyville and one (1) time into Saskatchewan. Evening response [1600-2400] (10) and daytime response [0800-1600] (10) were the highest response times both at 43.48% followed by overnight response [0000-0800] (3) being at 13.04%.

Accomplishments and Events

- CLFR participated in Canada Day Parade and launched fireworks – July 1st.
- Meetings – CPO Schedule Brief – July 3rd, Material Recovery Facility – July 11th, Intersection Cameras, Fireworks Software, EOC/IT Requirements – July 30th.
- Cold Lake Fire-Rescue (CLFR) Family Camping Weekend – July 5th – 7th.
- CLFR delivered lesson on Fire Safety for Home Alone Course – July 10th.
- Fire Chief & GM Community Services attended Regional Emergency Management Meeting. COCL, MD & Town of Bonnyville, Glendon and AEMA attended – July 11th.
- CLFR hosted NFPA 1002 Pump Course. 14 students; 10 from CLFR – July 18th – 21st.
- Inspections/Visits/Requests – assisted living residency inspection & noxious weed burn – July 22nd. Lakeland Humane Society and Acklands Grainger visit – July 25th.
- CLFR hosted NFPA 1002 Driving Course. 8 students, 5 from CLFR – July 26th – 28th.
- Station Tours – 40 Year visiting Nova Scotia Firefighter – July 10th, Happy House Daycare – July 16th, 17th & 23rd, Calgary Firefighter – July 22nd, Ecole Voyageur Summer Camp (delivered in French) – July 31st. Six tours totaling 96 kids & 14 adults.

RCMP Highlights

The RCMP Statistical report for the period ending July 2019, attached.

Municipal Enforcement Highlights

Items of Interest

- Municipal Enforcement assisted with the City planned Canada Day events. Peace Officers provided a visible presence, traffic control duties and patrol services; during the Canada Day Run, Parade vendor events, concert and water front fireworks.
- Municipal Enforcement and the 4 Wing Military Police conducted a Bike Rodeo for the MFRC. Bicycle and pedestrian safety education was provided to attendees.
- Municipal Enforcement participated in the Fill the Boat food drive event at the Sobeys Grocery Store. Fill The Boat raised \$1,014.85 in cash donations and 224 kgs. (494.71 lbs.) valued at \$1,279.08. The event was a huge success and was a



fantastic opportunity to engage with the public, while promoting a career in law enforcement. All participating local law enforcement were present to support.

- Municipal Enforcement presented prizes to two coloring contest winners in appreciation and recognition from June's FCSS Bike Rodeo.
- Municipal Enforcement received several calls for service regarding bear siting's in Cold Lake. Peace Officers worked closely with Fish and Wildlife Officers secure potentially hazardous areas for the interest of public safety.

Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within their divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the City. Patrols consisted of three hundred and ten for the month of July. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence. In July, Peace Officers conducted forty-six traffic initiatives resulting in thirty-six traffic stops and twenty-nine tickets being issued. Patrols throughout the community parks, City facilities and neighborhoods and business consisted of two-hundred and seventy-nine patrols. Officers addressed ninety-eight property standard concerns throughout the community. Municipal Enforcement worked on twenty-eight animal related calls for service.

Energy Centre (School Year Start) September 2018

- Patrols of the facility and surrounding premises include nine hundred and fifty four to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and City staff. (seven trespass bans and six warnings have been issued to youth since September 2018)
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. Additional public safety programs to follow with FCSS.
- School zone safety and presentations continue to be conducted on regular basis.

Bylaw Enforcement Program

- The Term Bylaw Officer program commenced in July with one hundred and four proactive contacts made resulting in ninety six files generated. Seventeen Recreational Vehicle Trailer concerns were addressed along with, one animal control related matter and seventy-eight property standard issues addressed.

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights

The FCSS and Parent Link Centre statistical report, for the period ending July 2019, attached.



RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending July 2019, attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer