



# Cold Lake and District Family and Community Support Services (FCSS)

2019

## Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Jul-19	YTD 2019
FCSS	173	1594
PLC	38	548
Community	58	525
INTERAGENCY	Jul-19	YTD 2019
Information Sharing	13	123
INITIATIVES	Jul-19	YTD 2019
FCSS/PLC Room Rentals	10	148
Block Party Participants	25	155
Community Rental Participants	229	3355
Baby Bags	20	315
SERVICES	Jul-19	YTD 2019
Resource Library	37	392
Forms and Assistance	42	194
Impact of FCSS Grants	0	690
Meals on Wheels	132	889
Counselling	26	103
MARKETING AND SOCIAL MEDIA	Jul-19	YTD 2019
Infomall – Calendar views	56	267
Infomall – Page views	96	834
Infomall – Page subscribers	119	784



# Cold Lake and District Family and Community Support Services (FCSS)

2019

## Report to Chief Administrative Officer

COMMITTEES AND PARTNERSHIPS		
MEETINGS	Jul-19	YTD 2019
Committee and Partnership Meetings	7	44
EVENTS		
	Jul-19	YTD 2019
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	36	496
Additional Committee Events	0	76
PROGRAMMING		
CHILD AND YOUTH	Jul-19	YTD 2019
Life Skills and Social Competency	17	102
Social Skills and Development	151	522
Youth Advocacy and Empowerment	8	285
Character Education	0	200
ADULT	Jul-19	YTD 2019
Personal Growth	14	243
Seniors Services	82	498
Emergency Social Services	0	0
FAMILY AND COMMUNITY		YTD 2019
Family Support	8	108
Family Workshops	53	418
Community Events	0	104



**Cold Lake and District Family and Community Support Services (FCSS)**

**2019**

**Report to Chief Administrative Officer**

<b>VOLUNTEER SERVICES</b>		
<b>RECRUITMENT AND PROGRAMMING</b>	<b>Jul-19</b>	<b>YTD 2019</b>
Volunteer Recruitment	1	15
Volunteer Appreciation Event	0	175
govolunteer.ca Postings	0	5
Volunteer Hours	23	1094.5
Number of Volunteers	9	256
CVITP Files Processed	25	328
Volunteer Inquiries	5	28
Volunteer Requests	2	29
<b>PARENT LINK CENTRE</b>		
<b>PROGRAM ATTENDANCE AND HOURS</b>	<b>Jul-19</b>	<b>YTD 2019</b>
Unique Drop-ins	132	1743
Drop-in Attendance	1569	11248
Programming Hours	140	1192
Program Attendance	7	343
<b>PARENT LINK OUTREACH</b>		
<b>PROGRAM ATTENDANCE</b>	<b>Jul-19</b>	<b>YTD 2019</b>
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	341	669
<b>SPECIAL TRANSPORTATION</b>		
<b>RIDERS</b>	<b>Jul-19</b>	<b>YTD 2019</b>
Number of Riders	415	3357
Number of Riders Turned Away	13	189
<b>SUPPORT RIDERS</b>		
<b>Assistants/Staff Support/Volunteers</b>	<b>Jul-19</b>	<b>YTD 2019</b>
Assistants/Staff Support/Volunteers	62	538



# Cold Lake and District Family and Community Support Services (FCSS)

2019

## Report to Chief Administrative Officer

FAMILY SERVICES - LIFE COACHING		
SERVICE	Jul-19	YTD 2019
Life Coaching Clients Served	16	116
Parent Support	12	99
USER GROUP	Jul-19	YTD 2019
1 – 12 years	3	27
Teens	3	30
Adults	7	81
Couples	4	35
Families	14	46
REFERRED TO	Jul-19	YTD 2019
Alberta Health Services - Mental Health	2	41
Alberta Health Services - Addictions	3	21
Alberta Health Services	3	41
LCFASD	0	9
Private Service	6	78
REFERRED FROM	Jul-19	YTD 2019
Self-Referred	6	53
Advertising / Online	4	30
FCSS Programs Attendance	6	40
Friend / Family Member	5	28
Child and Family Services/Social Services	2	20
Probation	1	5
Mental Health	4	34
CLIENT ISSUES	Jul-19	YTD 2019
Anger/Conflict Management	9	77
Relationship Issues	11	94
Parent-Teen Conflict	8	51
Parenting	12	109
Self-Esteem	14	134
Co-Parenting	2	25
Goal-Setting	18	148