



## **STAFF REPORT**

**Title:** Report to Chief Administrative Officer - Community Services - August 2019

**Meeting Date:** September 10, 2019

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### **Executive Summary:**

This report provides a summary of the activities within the Community Services functional areas for the month of August 2019.

### **Background:**

### **PROTECTIVE SERVICES DEPARTMENT**

#### **Cold Lake Fire Rescue Highlights**

##### **Fire Calls – 27 in total**

During the month of August there were twenty-seven (27) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to two (2) vehicle fires. One was for engine fire in a Ford Galaxy 500 which was extinguished with a fire extinguisher and checked over for extensions by fire crews. The engine received minor damage and the fire was deemed non-suspicious. The second fire was for a fully involved Ford F150 which was abandoned down a cut line. Fire crews were able to extinguish the fire quickly but the vehicle was a total loss and the fire was deemed suspicious. CLFR responded to two (2) motor vehicle collisions (mvc) during the month with none requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. One was a quad incident where fire crews went into the trail and packaged and brought the patient to the ambulance and the second was a rollover collision where the vehicle ended in the water. Fire crews used waterproof suits to ensure nobody was trapped inside and assist the tow truck with removal of the vehicle. Of the sixteen (16) alarm calls CLFR attended, all were deemed to be false alarms. Thirteen alarms were residential fire alarms and three were commercial/institutional fire alarms. The fire alarms activated included: nine from cooking smoke, four from shower steam, one from vaping, one due to changing the battery and one due to system malfunction. Finally, CLFR responded to seven (7) public/agency assistance and other calls which included one agency assist where crews were asked to set up a STARS landing zone and while mustering were stood down and two good intent calls for possible stranded boaters and a person floating in the water where in the first case another boater helped them and the second fire crews went to the location and found a floaty which was initially thought to be a person. There were also two public assist calls where a camp fire was left unattended in a wooded area and where a resident was burning grass on his lawn in city limits. The property owner was asked to extinguish the fire which he did. Fire crews also responded to a downed power line and once it was isolated crews extinguished a small grass fire.



Finally crews rescued a boy who got stuck in a swing at the park. Crews tried to free the boy by disassembling the seat but in the end had to cut him out to free him.

During the month CLFR responded twenty (20) times within City limits and seven (7) times in the MD of Bonnyville. Daytime response [0800-1600] (14) were the highest response times at 51.85%, followed by evening response [1600-2400] (12) at 44.45%, with overnight response [0000-0800] (1) being at 6.25%.

### **Accomplishments and Events**

- Fire Hall Tours as part of Parent Link Program. Two groups of about 30 – Aug 1<sup>st</sup>.
- CLFR supported Aqua Days cooking & serving hot dogs to public on beach – Aug 4<sup>th</sup>.
- CLFR launched fireworks for Aqua Days to close out day's festivities – Aug 4<sup>th</sup>.
- Fire Chief met with CL First Nations DEM about CLFN fire department – Aug 12<sup>th</sup>.
- CLFR hosted NFPA 1002 Aerial Course. 8 students, 5 from CLFR – Aug 15<sup>th</sup> – 18<sup>th</sup>.
- CLFR participated in Cruisers Show & Shine with 1955 Parade Fire Truck – Aug 18<sup>th</sup>.
- Fire Chief & Deputy attended meeting in St. Paul to discuss EM training – Aug 20<sup>th</sup>.
- CLFR attended General Staff Meeting. Marlene-25 years, Hugh-10 years – Aug 21<sup>st</sup>.
- Two CLFR members attended course, Farm Extrication & Entrapment–Aug 23<sup>rd</sup> – 25<sup>th</sup>.
- CLFR supported Humane Society Bark in The Park Event - Sparky & Truck – Aug 25<sup>th</sup>.
- Alberta Emergency Management Agency (AEMA) Field Officer Review and audit of City of Cold Lake Community Emergency Management Program (CEMP). – Aug 26<sup>th</sup>.
- Supported Infrastructure Department-Fire Pond Testing at Transfer Station – Aug 27<sup>th</sup>.
- Protective Services 2019 Service Levels & 2020 budgets submitted for initial review.

### **RCMP Highlights**

The RCMP Statistical report for the period ending August 2019, is attached.

### **Municipal Enforcement Highlights**

#### **Items of Interest**

- Municipal Enforcement assisted with the Aqua Day events. Peace Officers provided a visible presence and patrol services during the festivities and water front fireworks.
- Municipal Enforcement participated in a Peace Officer Meet and Greet at the Cold Lake FCSS where a demonstration of a patrol vehicle, equipment and tools used daily by Peace Officers was presented.



- Municipal Enforcement participated in the Brady Heights Park, block party along with FCSS staff.
- Municipal Enforcement conducted several patrols and provided a visible presence during the first Feast at the Beach event. Peace Officers liaised with staff and the public during the event.
- Municipal Enforcement deployed two Speed Awareness signs. Trial deployments were a success.
- Municipal Enforcement participated in the annual Show and Shine event, displaying the departments 2017 Dodge Charger. The attending Peace Officer conducted patrols of the event in addition to providing career and public safety information.
- Municipal Enforcement participated in the annual Bark in the Park, in support of the Lakeland Humane Society. The event was a great opportunity to meet the public and local dog owners.
- Municipal Enforcement saw the resignation of a Community Peace Officer and the Term Bylaw Officer position had concluded at the beginning of August.

Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within their divisions. Beach recreational areas, outdoor ice rinks and recreational green spaces within the City are patrolled regularly. Patrols consisted of three hundred and eighteen (318) for the month of August. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence. In August, Peace Officers conducted eighty-five (85) traffic initiatives resulting in thirty-two (32) traffic stops and thirty-seven (37) tickets being issued. Patrols throughout the community parks, City facilities consisted of one hundred and eighty-six (186), while neighborhood and business area patrols one-hundred and thirty-two (132) patrols and three (3) JFO foot patrols with RCMP. Officers addressed thirty-two (32) property standard concerns throughout the community. Municipal Enforcement worked on thirty-three (33) animal related calls for service.

### **Energy Centre (School Year Start) September 2018**

- Seventy-three (73) patrols of the facility and surrounding premises were conducted in August
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and City staff.
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. Additional public safety programs to follow with FCSS.
- School zone safety and presentations continue to be conducted on regular basis.

### **Bylaw Enforcement Program**

- The Term Bylaw Officer program concluded in August. The program conclude with three hundred and ninety-nine (399) proactive contacts made resulting in eighty four (84) files generated. Nine-teen (19) Recreational Vehicle Trailer concerns were



addressed along with, one (1) animal control related matter and sixty-four (64) property standard issues addressed.

**FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT**

**FCSS and Parent Link Highlights**

The FCSS and Parent Link Centre statistical report, for the period ending August 2019, is attached.

**RECREATIONAL DEPARTMENT**

**Recreation and Parks Highlights**

The Recreation statistical report for the period ending August 2019, is attached.

**Alternatives:**

**Recommended Action:**

Type the recommendation here

**Budget Implications (Yes or No):**

No

**Submitted by:**

Kevin Nagoya, Chief Administrative Officer