



Cold Lake and District Family and Community Support Services (FCSS)

2019

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Aug-19	YTD 2019
FCSS	208	1802
PLC	53	601
Community	113	638
INTERAGENCY	Aug-19	YTD 2019
Information Sharing	12	135
INITIATIVES	Aug-19	YTD 2019
FCSS/PLC Room Rentals	9	157
Block Party Participants	75	230
Community Rental Participants	110	3465
Baby Bags	65	380
SERVICES	Aug-19	YTD 2019
Resource Library	26	418
Forms and Assistance	28	222
Impact of FCSS Grants	0	690
Meals on Wheels	0	889
Counselling	26	129
MARKETING AND SOCIAL MEDIA	Aug-19	YTD 2019
Infomall – Calendar views	56	323
Infomall – Page views	96	930
Infomall – Page subscribers	119	903



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COMMITTEES AND PARTNERSHIPS		
MEETINGS	Aug-19	YTD 2019
Committee and Partnership Meetings	8	54
EVENTS		
	Aug-19	YTD 2019
Bully Free Committee Workshops and Events	0	150
Early Childhood Development Coalition	0	496
Additional Committee Events	0	76
PROGRAMMING		
CHILD AND YOUTH	Aug-19	YTD 2019
Life Skills and Social Competency	6	108
Social Skills and Development	45	567
Youth Advocacy and Empowerment	0	285
Character Education	0	200
ADULT		
	Aug-19	YTD 2019
Personal Growth	12	255
Seniors Services	0	498
Emergency Social Services	0	0
FAMILY AND COMMUNITY		
	Aug-19	YTD 2019
Family Support	12	120
Family Workshops	0	418
Community Events	0	409



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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Aug-19	YTD 2019
Volunteer Recruitment	2	17
Volunteer Appreciation Event	0	175
govolunteer.ca Postings	0	5
Volunteer Hours	106.4	1200.9
Number of Volunteers	33	289
CVITP Files Processed	9	337
Volunteer Inquiries	6	34
Volunteer Requests	6	35
PARENT LINK CENTRE		
PROGRAM ATTENDANCE AND HOURS	Aug-19	YTD 2019
Unique Drop-ins	133	1876
Drop-in Attendance	1433	12681
Programming Attendance	4	347
Program Hours	149	1359
PARENT LINK OUTREACH		
PROGRAM ATTENDANCE	Aug-19	YTD 2019
Parent Outreach	0	0
Community Education	0	10
Parent and Child Programming	342	1011
SPECIAL TRANSPORTATION		
RIDERS	Aug-19	YTD 2019
Number of Riders	480	3837
Number of Riders Turned Away	7	196
SUPPORT RIDERS		
Assistants/Staff Support/Volunteers	40	578



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FAMILY SERVICES - LIFE COACHING		
SERVICE	Aug-19	YTD 2019
Life Coaching Clients Served	12	128
Parent Support	8	107
USER GROUP	Aug-19	YTD 2019
1 – 12 years	3	30
Teens	2	32
Adults	9	90
Couples	2	37
Families	4	50
REFERRED TO	Aug-19	YTD 2019
Alberta Health Services - Mental Health	1	42
Alberta Health Services - Addictions	0	21
Alberta Health Services	3	44
LCFASD	0	9
Private Service	5	83
REFERRED FROM	Aug-19	YTD 2019
Self-Referred	2	55
Advertising / Online	0	30
FCSS Programs Attendance	5	45
Friend / Family Member	4	32
Child and Family Services/Social Services	3	23
Probation	2	7
Mental Health	4	38
CLIENT ISSUES	Aug-19	YTD 2019
Anger/Conflict Management	3	80
Relationship Issues	4	98
Parent-Teen Conflict	2	53
Parenting	6	115
Self-Esteem	12	146
Co-Parenting	2	27
Goal-Setting	9	157