



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - October 2019

Meeting Date: November 12, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of October 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 29 in total

During the month of October there were twenty-nine (29) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to four (4) motor vehicle collisions (mvc) during the month with one requiring extrication and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. One was a roll-over collision, one was a vehicle versus moose, one was a rear-end collision and one was a three vehicle collision with a semi ending upright in the ditch. Of the seventeen (17) alarm calls CLFR attended, all were deemed to be false alarms. Ten of the alarms were residential fire alarms, five were commercial/institutional fire alarms and two were CO alarms. The fire alarms which were activated included: four due to cooking smoke, three from pull stations being pulled accidentally by children but no fire, two from cigarette smoke, two from operator error, one due to power outage, one due to changing the battery, one due to vaporizer steam, and one due to a burst water pipe. The two CO alarms were checked with CLFR equipment with one being attributed to a faulty detector and the second with low readings found attributed to a boiler problem. ATCO Gas was contacted on the second call and cleared the occupants back into the residence as long as the boiler wasn't used until professionally checked. CLFR responded to one (1) garbage fire in a back alley behind a business which was some clothing and garbage and one (1) contents fire which were for two jerry cans lit ablaze at the Water Treatment Plant worksite. Both fires were extinguished quickly and the only damage was to the items on fire. Both fires were deemed suspicious. Finally, CLFR responded to six (6) public assistance/other calls. Three were good intent calls which included one fire sighting with nothing found, one for sparks coming out of a chimney with nothing abnormal found and one called in MVC but when emergency agencies arrived to the area nothing was found. The other three calls were agency assist calls with Cold Lake Ambulance for lift assists.

During the month CLFR responded twenty-three (23) times within City limits and six (6) times in the MD of Bonnyville. Evening responses [1600-2400] (18) were the highest



response times at 62.07% followed by daytime response [0800-1600] (9) at 31.03%, with overnight response [0000-0800] (2) being at 6.90%.

Accomplishments and Events

- Fire Chief and Senior CPO attended Heavy Users Of Service (HUOS) meeting in Bonnyville. Representatives from emergency and social agencies present – Oct 3rd.
- CLFR assisted Infrastructure Dept. with fire pond hydrant test at CL landfill – Oct 4th.
- Fire Prevention Week, “Not every hero wears a cape – Plan and Practice your Escape!” – Oct 6th-12th. FPW Open House at both Stations well attended. – Oct 8th.
- Initial Protective Services Budget review with CAO, GM’s & Finance Dept. – Oct 8th.
- Fire Safety talk requested for Cold Lake Lodge – seniors and staff. – Oct 9th.
- Fire Chief, Deputy Chief, CAO, and GM’s of Community Services & Corporate Services site visit to discuss Emergency Operations Centre (EOC) needs – Oct 9th.
- Fire Chief & Deputy Chief attended Lakeland Regional Community Response to Elder Abuse Team (CREAT) meeting. CLAS Manager also an invited guest – Oct 10th.
- Vendor Visits → DSA – Oct 11th, Acklands Grainger – Oct 24th & Oct 31st.
- Submitted \$7,500 grant application for Enbridge Safe Community Grant – Oct 15th.
- Cold Lake Emergency Services Meeting. RCMP, CLAS, CLFR & CPO’s – Oct 23rd.
- Station Tours → tour for St. Dominic’s School at Lake District Station – Oct 24th and tour for North Star Elementary at Downtown Station – Oct 25th.
- Fire Chief briefed GM Community Services - Emergency Management Plan – Oct 29th.
- Ladder 2 (aerial apparatus) pump casing bolt repair & pump testing – Oct 29th & 30th.

RCMP Highlights

The RCMP Statistical report for the period ending October 2019, is attached.

Municipal Enforcement Highlights

Items of Interest

Municipal Enforcement was very active during Pumpkin Patrol on Halloween night. Glow sticks and Halloween Safety bags were handed out to families participating in trick-or-treating.

- Municipal Enforcement conducted several Joint Force Operations with local law enforcement agencies. Two initiatives with Commercial Vehicle Enforcement and four initiatives with the RCMP
- Municipal Enforcement was invited to provide a Halloween safety presentation with students at Art Smith School.



- Municipal Enforcement successfully filled the vacant Peace Officer position. The hiring process was very competitive.
- Municipal Enforcement participated in action planning and discussions regarding Heavy Users Of Services (HUOS) with other first responder agencies.

Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones which consisted of sixty five patrols for the month of October. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within their divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern with a visible enforcement presence. In October, Peace Officers conducted sixty-five traffic initiatives resulting in forty traffic stops and forty-nine tickets being issued. Patrols throughout the community parks, city facilities and neighborhoods and businesses consisted of one hundred and seventy seven patrols. Peace Officers conducted two Joint Force Operations initiatives with Commercial Vehicle Enforcement resulting in vehicles put out of service. Four initiatives with the Cold Lake RCMP, consisted of one foot patrol and three traffic initiative with multiple violations addressed. Municipal Enforcement worked on nineteen animal related calls for service. Planning for upcoming seasonal events and activities has commenced.

Energy Centre (School Year Start) October 2019

- Patrols of the facility and surrounding premises include seventy one to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff.
- During the month of October four trespass bans had been issued at the facility. Municipal Enforcement is continually maintaining a visible presence at the facility
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. Additional public safety programs to follow with FCSS.
- School zone safety and presentations continue to be conducted on regular basis.

Bylaw Enforcement Program

- The Term Bylaw Officer program has concluded and will be revisited next season.

The Municipal Enforcement Statistical Report for the period ending October 2019, is attached.

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights



The FCSS and Parent Link Centre statistical report, for the period ending October 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending October 2019, is attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer