



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - November 2019

Meeting Date: December 10, 2019

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of November 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 19 in total

During the month of November there were nineteen (19) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to four (4) motor vehicle collisions (mvc) during the month with none requiring extrication and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. Two were vehicle versus deer, one was vehicle versus pedestrian and one was a T-bone collision. Of the six (6) fire alarm calls CLFR attended, all were deemed to be false alarms. Four of the alarms were residential fire alarms and two were commercial & institutional fire alarms. The fire alarms which were activated included: three due to cooking smoke, one from a pull station being pulled accidentally by a child but no fire, one due to a faulty detector and one from a sprinkler head release in a school cafeteria. The sprinkler head was isolated and fire crews were able to keep the water damage to a minimum by using squeegees to remove the water. The cause of the release was attributed to a motor overheating inside a freezer unit causing the sprinkler head to reach its burst temperature and then release the water. The three CO alarm calls were checked with CLFR equipment with two showing zero readings and the third with low readings. The home was ventilated and the readings were back to zero. CLFR responded to one (1) contents fire. The fire was called in as a chimney fire and extinguished in the chimney flue. Damage was minimal and contained to the chimney flue. CLFR responded to four (4) public/agency assistance calls. Two were good intent calls which included one fire sighting which was a controlled burn and one smell of smoke in an apartment building which turned out to be fish being cooked. The other two calls were for a lift assist for Cold Lake Ambulance and a leaking abandoned natural gas line. Fire crews were able to isolate the leak and call in ATCO Gas. Finally, CLFR responded to one (1) Hazmat incident where an oil barrel was tipped over and leaked onto a back alley. Fire crews were able to control the leak with absorb all and then have it cleaned up.

During the month CLFR responded twelve (12) times within City limits, six (6) times in the MD of Bonnyville and one (1) time into Saskatchewan. Evening responses [1600-2400]



(10) were the highest response times at 52.63% followed by overnight response [0000-0800] (5) at 26.32%, with daytime response [0800-1600] (4) being at 21.05%

Accomplishments and Events

- Fire Chief & Deputy participated in Alberta Vehicle Extrication Assoc. AGM – Nov 6th.
- Vendor Visits → WFR (Wholesale Fire & Rescue) – Nov 7th, Safetek – Nov 12th & 13th, Acklands Grainger – Nov 14th, Lakeland Fire & Safety – Nov 19th.
- CLFR gave safety talk about pellet stoves in workshops – Nov 8th.
- CLFR members participated in Remembrance Day Ceremony – Nov 11th.
- CLFR performed Occupancy Load calculation & issued permit – Pizza Hut – Nov 13th.
- Fire Inspections conducted by CLFR for St. Dominic School, Holy Cross School and Assumption School – Nov 15th. Cold Lake Physiotherapist Clinic – Nov 28th.
- CLFR 2020 Firefighter calendar sales at Sobeys and inside Tri-City Mall – Nov 16th.
- CLFR delivered lesson on Fire Safety for Home Alone Course – Nov 16th.
- Fire Inspection at Cold Lake North Arena – Kitchen decommissioning – Nov 19th.
- Local photographer took dusk pictures of Downtown Fire Station – Nov 21st.
- CLFR participated in Candy Cane Check Stop with RCMP, MP's & CPO's – Nov 21st.
- CLFR supported and participated in Santa Claus Parade – Nov 29th.
- Station Tours → Finance Manager & daughter – Nov 6th, AHS Director – Nov 19th, Elizabeth Metis School – ten students Nov 27th.

RCMP Highlights

The RCMP Statistical report for the period ending November 2019, is attached.

Municipal Enforcement Highlights

Items of Interest

- Municipal Enforcement Remembrance Day Ceremonies at Northstar Elementary and Cold Lake Elementary School. Peace Officers attended ceremonies in dress uniform.
- Municipal Enforcement provided a visible presence and assistance with traffic control for the Remembrance Day ceremony at the Cold Lake Energy Centre. A Peace Officer representing the department laid a wreath a symbol respect and remembrance for the fallen and those who serve.
- Municipal Enforcement hosted the annual CPO Skate along with other local law enforcement partners and the Cold Lake Ice. The event saw donations of five boxes consisting of the skates and helmets and \$309.00. All proceeds went to the Northstar Elementary School.
- Municipal Enforcement assisted with traffic control for the annual Candy Cane Checkstop.



- Municipal Enforcement provided a visible presence and assistance with traffic control annual Santa Claus Parade. Patrols were conducted and a Peace Officer in a patrol vehicle participated in the parade.
- Municipal Enforcement along with the Cold Lake RCMP, 4 Wing Military Police, MD of Bonnyville Public Safety Department, Cold Lake Fish and Wildlife and Cold Lake Conservation Officers participated in the annual Pack the Patrol Car, held at Cold Lake No Frills and Sobeys grocery stores. Approximately \$1377.00 including two gift cards was raised for Cold Lake Victim Services. The event saw eight patrol vehicles filled and collected donations weighing in at 747.2kgs.

Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones which consisted of fifty-seven patrols for the month of November. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within officer divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern while providing a visible enforcement presence. In November, Peace Officers conducted thirty-nine traffic initiatives resulting in thirty-six traffic stops and forty-nine tickets being issued. Patrols throughout the community parks, city facilities and neighborhoods and businesses consisted of one hundred and fifty-three patrols. Peace Officers conducted one Joint Force Operation initiative with Commercial Vehicle Enforcement resulting in one vehicle put out of service. Three initiatives with the Cold Lake RCMP, consisted of three Checkstops in various locations. Municipal Enforcement worked on twenty-three animal related calls for service with charges laid in two dog attacks. Preparation for seasonal related concerns has commenced.

Energy Centre (School Year Start) November 2019

- Patrols of the facility and surrounding premises has entailed one-hundred and twenty-seven to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff.
- Municipal Enforcement provides a visible presence at the facility, regularly during events.
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. A Message from Our Kids to be promoted in the spring of 2020.
- School zone safety and presentations continue to be conducted on regular basis.
- Six criminal related matters were investigated and referred to the RCMP and two trespass bans were issued as a result of incident investigations.

The Municipal Enforcement Statistical Report for the period ending November 2019, is attached.



FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights

The FCSS and Parent Link Centre statistical report, for the period ending November 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending November 2019, is attached.

Alternatives:

Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer