



STAFF REPORT

Title: Report to Chief Administrative Officer - Community Services - December 2019

Meeting Date: January 14, 2020

Executive Summary:

This report provides a summary of the activities within the Community Services functional areas for the month of December 2019.

Background:

PROTECTIVE SERVICES DEPARTMENT

Cold Lake Fire Rescue Highlights

Fire Calls – 25 in total

During the month of December there were twenty-five (25) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to one (1) structure fire in the City of Cold Lake for a fire investigation after the tenant had extinguished the fire. CLFR attended the scene and found an extinguished deck fire from an electric smoker. Fire crews were able to confirm that there were no hot spots but the appliance, deck and some of the siding was burnt. The fire was deemed non-suspicious. CLFR responded to seven (7) motor vehicle collisions (mvc) during the month with none requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. Two were single vehicle collisions where they ended in the ditch, one was a roll-over collision, one was a vehicle versus deer, one was a vehicle versus pedestrian, one was a rear-end collision and one was a three vehicle collision. Of the eleven (11) alarm calls CLFR attended, all were deemed to be false alarms. Six of the alarms were residential fire alarms, three were commercial & institutional fire alarms and two were CO alarms. The fire alarms which were activated included: five from cooking smoke, one from fire place smoke, one from dust in the duct work, one from a child accidentally activating the fire alarm panel and one from a transformer blowing at a power pole causing a surge resulting in arcing damage to the meter and meter base on the building. The two CO alarms were investigated using CLFR equipment with no abnormal readings found and although acceptable ATCO Gas was called to the scene. In one case CLFR was asked to attend by the hospital after a patient showed there with high levels of CO in their system. CLFR responded to two (2) Hazmat incidents for fuel spills. In each case the Duty Officer attended the scene and was able to control the leak with absorb all and then have it cleaned up. Finally, CLFR responded to four (4) public/agency assistance calls. Two were good intent calls which included one fire sighting which was a flare stack and one for a dog in the lake which freed itself within a minute of fire crews being paged out. The other two calls were for Cold Lake Ambulance assistance with one being for a patient in cardiac arrest and one for a lift assist.



During the month CLFR responded twenty (20) times within City limits and five (5) times in the MD of Bonnyville. Daytime responses [0800-1600] (15) were the highest response times at 60.00% followed by evening response [1600-2400] (8) at 32.00%, with overnight response [0000-0800] (2) being at 8.00%.

Accomplishments and Events

- Enbridge Safe Community Grant application successful - \$7,500 awarded – Dec 3rd.
- Fire Chief and Deputy Chiefs attended Provincial IMT Meeting in Edmonton – Dec 4th.
- First Nations Technical Services Advisory Group (TSAG) visit & fire hall tour – Dec 5th.
- CLFR members attended City of Cold Lake Christmas Party, 37 in total – Dec 6th.
- CLFR supported Parent Link Centre (PLC) program – Emergency Services Fire Hall presentation & tour. Two groups of 30 including adults and children – Dec 10th.
- CLFR General Meeting – Dec 10th. CLFR Kids Christmas Party – Dec 21st.
- CVI's and maintenance completed on all CLFR apparatus – Dec 10th – 17th.
- CLFR year-end budget meeting, Fire Chief and Deputy Chiefs – Dec 11th.
- CLFR performed fire drill at transfer station as per their request – Dec 12th.
- CLFR performed Occupancy Load calculation & issued permit - EDO Japan - Dec 18th.
- Vendor visit → Acklands Grainger representative – Dec 19th.
- CLFR Members supported Operation Red Nose during 2019 holiday season.
- 2019 Firefighters of the Year. Congratulations Lake District Station → Firefighter John-Allister Sinclair and Downtown Station → Firefighter Scott Blakie.

RCMP Highlights

The RCMP Statistical report for the period ending December 2019, is attached.

Municipal Enforcement Highlights

Items of interest

- Municipal Enforcement conducted seven joint Checkstops with local law enforcement partners during the holiday season.
- Municipal Enforcement provided a visible presence at the Cold Lake Ice hockey games. Officers took the opportunity to meet with the public and conduct patrols of the Energy Centre.
- Municipal Enforcement had one officer obtain Threat Pattern Recognition, Instructor Certification. Use of Force training to take place in house.
- Municipal Enforcement conducted patrols surrounding seasonal parking issues.
- Municipal Enforcement worked with the Alberta SPCA on an animal welfare investigation.



Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones which consisted of thirty-nine patrols for the month of December. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within officer divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education, while addressing areas of concern while providing a visible enforcement presence. In December, Peace Officers conducted thirty-eight traffic initiatives resulting in nine-teen traffic stops and eight-teen tickets being issued. Patrols throughout the community parks, city facilities and neighborhoods and businesses consisted of two hundred and thirty-one patrols. Peace Officers conducted seven Joint Force Operations. One initiative with Commercial Vehicle Enforcement, two with the Military Police and four initiatives with the Cold Lake RCMP, which consisted of Checkstops in various locations. Municipal Enforcement worked on eleven animal related calls for service with charges laid in one dog attack. Preparation for seasonal related concerns has commenced, awareness and patrols relating to seasonal trends have been conducted.

Energy Centre (School Year Start) December 2019

- Patrols of the facility and surrounding premises has entailed one-hundred and eighty-six to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff.
- Municipal Enforcement provides a visible presence at the facility, regularly during events.
- CPO Collector Cards continually promoted throughout the community as part of the Junior Investigator program. A Message from Our Kids to be promoted in the spring of 2020.
- School zone safety and presentations continue to be conducted on a regular basis.

FAMILY COMMUNITY SOCIAL SERVICES DEPARTMENT

FCSS and Parent Link Highlights

The FCSS and Parent Link Centre statistical report, for the period ending December 2019, is attached.

RECREATIONAL DEPARTMENT

Recreation and Parks Highlights

The Recreation statistical report for the period ending December 2019, is attached.

Alternatives:



Recommended Action:

Type the recommendation here

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer