## **MARCH 2020**



## Cold Lake Fire-Rescue Fire Calls, Accomplishments and Events

### Fire Calls - 21 in total

During the month of March there were twenty-one (21) fire calls that Cold Lake Fire-Rescue (CLFR) responded to. CLFR responded to two (2) structure fires, one in the City of Cold Lake and one in the MD of Bonnyville. The structure fire in the City was at Kokum's House where fire crews arrived to a structure with flames and smoke throughout and a report of someone still inside. Fire crews were able to make entry and locate and remove the person and deliver them to the awaiting ambulance where they were revived. The individual was transported via STARS to Edmonton hospital in critical condition but unfortunately succumbed to their injuries the next day. Fire crews from both fire stations responded to the fire and extinguished the fire quickly however the home sustained substantial fire and smoke damage and was uninhabitable. In total 25 firefighters and seven pieces of fire apparatus spent 5 ½ hours extinguishing the fire, performing salvage and overhaul and ensuring there were no hot spots. The second structure fire in the MD was a mobile home where fire crews arrived to a fully involved structure with some out buildings also starting to burn. Fire crews from both fire stations confirmed the home was evacuated and extinguished the fire quickly however the home was a total loss. In total 22 firefighters and five pieces of fire apparatus spent 5 hours extinguishing the fire, performing salvage and overhaul and ensuring there were no hot spots. With the fire extinguished the scene was turned over to Cold Lake First Nations. Both fires were deemed suspicious. CLFR responded to two (2) motor vehicle collisions (mvc) during the month with one requiring extrication, and all requiring varying degrees of scene safety, traffic control, patient care, packaging and removal. One was a vehicle versus light stand and a single vehicle rollover. Of the fifteen (15) alarm calls CLFR attended, all were deemed to be false alarms. Ten of the alarms were residential fire alarms. three were commercial/institutional fire alarms and two were CO alarms. The fire alarms which were activated included: seven from cooking smoke, two from changing batteries, two with nothing found, one from system maintenance and one from an activated pull station with The two CO alarms were investigated with no abnormal readings using CLFR equipment. Finally CLFR responded to two (2) public/agency assistance calls. The first call was an agency assist call where CLFR was requested by RCMP & CLAS to gain entry into a lock box building so they could perform a welfare check on a resident. The second call was a public assistance call for a truck stuck on the ice but pulled off by other vehicles on scene.

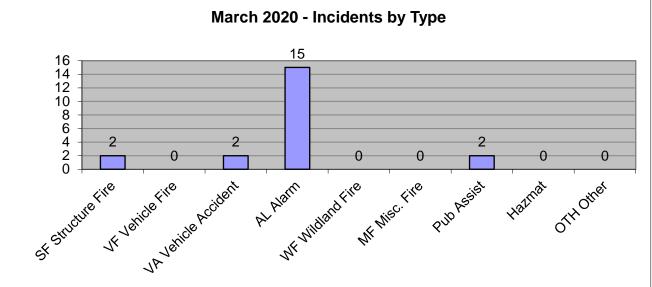
During the month CLFR responded fifteen (15) times within City limits and six (6) times in the MD of Bonnyville. Evening responses [1600-2400] (10) were the highest response times at 47.62% followed by daytime response [0800-1600] (8) at 38.10%, with overnight response [0000-0800] (3) being at 14.29%.

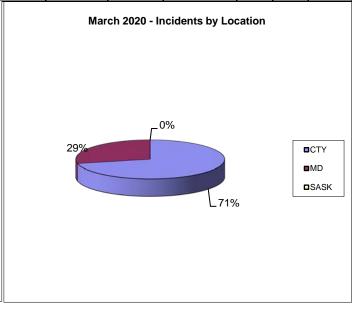
## Accomplishments and Events

- Fire Inspections → École Voyageur School Mar 5<sup>th</sup>.
- ➤ CLFR delivered lesson on Fire Safety for Home Alone Course in French Mar 6<sup>th</sup>.
- CLFR hosted First Aid Course 5 students & 2 instructors from CLFR Mar 7<sup>th</sup> & 8<sup>th</sup>.
- ➤ Cold Lake COVID-19 Task Force formed Mar 9th. Daily Meetings Mar 9th to Mar 31st.
- ➤ Ten members from CLFR participated in the 22<sup>nd</sup> Annual Fire on Ice Firefighter Hockey Tournament in Jasper Mar 13<sup>th</sup>, 14<sup>th</sup> and 15<sup>th</sup>.
- Fire Investigation CLFR, RCMP & Fire Investigator Kokum's Mar 15<sup>th</sup>, 18<sup>th</sup> & 20<sup>th</sup>.
- Vendor visits → Acklands Grainger, PPE/sanitizer orders from visits Mar 17<sup>th</sup> & 25<sup>th</sup>.
- ➤ Regional DEM Daily Meetings. Cold Lake, Bonnyville, St. Paul, CLFN Mar 20<sup>th</sup> 31<sup>st</sup>.
- ➤ Assessment Centre opened at CL North Arena. Support by COCL & AHS Mar 21st.
- ➤ NE Alberta DEM and Provincial DEM Weekly Meetings. Mar 24<sup>th</sup>, 27<sup>th</sup> & 31<sup>st</sup>.

## March 2020 Fire Responses

MONTH	TOTAL	SF Structure Fire	VF Vehicle Fire	VA Vehicle Accident	AL Alarm	WF Wildland Fire	MF Misc. Fire	Pub Assist	Hazmat	OTH Other	CTY	MD	SASK
Mar 2020	21	2	0	2	15	0	0	2	0	0	15	6	0
2020 Totals	58	3	1	7	37	0	2	8	0	0	45	13	0





Mar-20		Mar-19	
<u>Totals</u>		<u>Totals</u>	
2	Structure Fire (1-City,1-MD) [House Fire,Mobile Home-both suspicious]	1	Structure Fire (1-MD) [House Fire - nonsuspicious]
0	Vehicle Fire	0	Vehicle Fire
2	Vehicle Accident (1-City,1-MD) [2-Automobile]	4	Vehicle Accident (2-City,2-MD) [1-Snowmobile,3-Automobile]
15	Alarm (12-City,3-MD)[10-Residential & 3-Commercial fire detectors,2-CO]	12	Alarm (11-City,1-MD) [8-Residential & 3-Institutional fire detectors,1-CO]
0	Wildland Fire	0	Wildland Fire
0	Misc. Fire	1	Misc. Fire (1-City) [BBQ Fire - nonsuspicious]
0	Hazmat	0	Hazmat
2	Oth/Pub Assist(1-City,1-MD)[Agency Assist-welfare check,auto on ice]	3	Oth/Pub Assist(1-City,2-MD)[Good Intent-2xSmoke Smell,1xauto on ice]
21	(8 Calls for Station #3, 11 Calls for Station #4, 2 calls with both)	21	(8 Calls for Station #3, 12 Calls for Station #4, 1 call with both)
	(15-City Calls, 6-MD Calls, 0-Sask Calls)		(15-City Calls, 6-MD Calls, 0-Sask Calls)

<sup>\*\*</sup> At the end of March 2020 Cold Lake Fire-Rescue has responded to 58 calls as compared to 60 calls at the end of March 2019 \*\*

## Cold Lake Municipal Detachment Statistical Comparison of March and Year to Date Year 2019 - 2020

April-03-20

	20	19	20	)20	% Ch	ange
CATEGORY	Mar/19	YTD	Mar/20	YTD	March	YTD
Homicide	0	1	0	0	0.0%	-100.0%
Offences Related to Death	0	0	0	4	0.0%	400.0%
Robbery	4	9	2	5	-50.0%	-44.4%
Sexual Assaults	1	3	0	6	-100.0%	100.0%
Other Sexual Offences	0	1	2	4	200.0%	300.0%
Assault	24	54	21	78	-12.5%	44.4%
Kidnapping/Hostage/Abduction	0	3	1	4	100.0%	33.3%
Extortion	0	1	1	1	100.0%	0.0%
Criminal Harassment	7	18	9	23	28.6%	
Uttering Threats	7	18		37	14.3%	
Other Persons	0	0		1	0.0%	
TOTAL PERSONS	43	108	44	163	2.3%	50.9%
Break & Enter	16	33		38		
Theft of Motor Vehicle	6	28		46		
Theft Over	0	4		5	100.0%	
Theft Under	16	52	28	109	75.0%	109.6%
Possn Stn Goods	4	18		14	0.0%	
Fraud	9	29		45	0.0%	
Arson	0	1	0	1	0.0%	
Mischief To Property	95	176		289		
TOTAL PROPERTY	146	341	173		18.5%	
Offensive Weapons	3	8		8	-33.3%	
·						
Public Order	0	0			0.0%	
OTHER CRIMINAL CODE	71	164				
TOTAL OTHER CRIMINAL CODE	74	172	40		-45.9%	-33.7%
TOTAL CRIMINAL CODE  Drug Enforcement - Production	263	<b>621</b> 0	257 0	824	-2.3% 0.0%	3 <b>2.7</b> % 0.0%
Drug Enforcement - Production  Drug Enforcement - Possession	0	8		7	-75.0%	
Drug Enforcement - Trafficking	0	2	1	7	400.0%	
Drug Enforcement - Other	0	0	0	,	0.0%	
Total Drugs	4	10		14	25.0%	40.0%
Federal - General	0	3		2	0.0%	
TOTAL FEDERAL	4	13	_	16		
Liquor Act	10	17	3	12	-70.0%	-29.4%
Other Provincial Stats	19	52	31	75	63.2%	
Total Provincial Stats	29	69			17.2%	26.1%
Municipal By-laws Traffic	0	1	0	0	0.0%	-100.0%
Municipal By-laws	3	14	6	15	100.0%	7.1%
Total Municipal	3	15		15		0.0%
Fatals	0	0		0	0.0%	0.0%
Injury MVAS	0	1	1	1	100.0%	
Property Damage MVAS (Reportable)	19	70	14	61	-26.3%	
Property Damage MVAS (Non Reportable	2	8		5	-50.0%	
TOTAL MVAS	21	79		67	-23.8%	
Provincial Traffic	67	155		188		21.3%
Other Traffic	0	2	1	5	100.0%	
Criminal Code Traffic	0	3	0	0	0.0%	-100.0%
Common Police Activities					0.072	
False Alarms	21	61	14	38	-33.3%	-37.7%
False/Abandoned 911 Call	55	136				6.6%
Prisoners Held	29	51	13			
Written Traffic Warnings	1	11	1	17	0.0%	54.5%
Persons Reported Missing	4	14	8	15	100.0%	7.1%
Request to Locate	9	24		17	-55.6%	-29.2%
Abandoned Vehicles	6		_			
VSU Accepted/Declined	44					

# Cold Lake Municipal Detachment Statistical Comparison of March and Year to Date Year 2019 - 2020

CATEGORY TOTALS	Mar-19	Mar-20	% Change
CRIMINAL CODE PERSONS	43	44	2.3%
CRIMINAL CODE PROPERTY	146	173	18.5%
CRIMINAL CODE OTHER	74	40	-45.9%
TOTAL CRIMINAL CODE	263	257	-2.3%

CATEGORY TOTALS	2019 - YTD	2020 - YTD	% Change
CRIMINAL CODE PERSONS	108	163	50.9%
CRIMINAL CODE PROPERTY	341	547	60.4%
CRIMINAL CODE OTHER	172	114	-33.7%
TOTAL CRIMINAL CODE	621	824	32.7%

CLEARANCE RATES	Mar-19	Mar-20
CRIMINAL CODE PERSONS	53%	48%
CRIMINAL CODE PROPERTY	38%	32%
CRIMINAL CODE OTHER	62%	38%
TOTAL CRIMINAL CODE	47%	36%

CLEARANCE RATES	2019 - YTD	2020 - YTD
CRIMINAL CODE PERSONS	54%	58%
CRIMINAL CODE PROPERTY	32%	27%
CRIMINAL CODE OTHER	67%	47%
TOTAL CRIMINAL CODE	45%	36%

## Municipal Enforcement Monthly Report - March

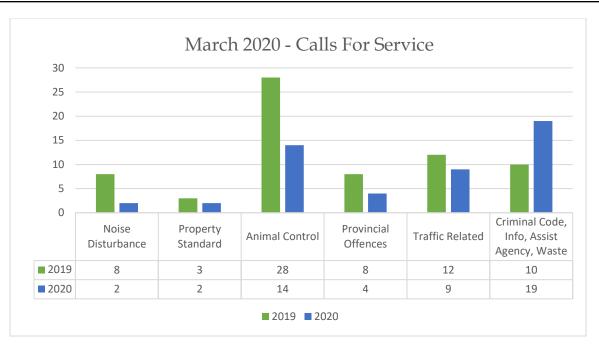
#### Items of interest

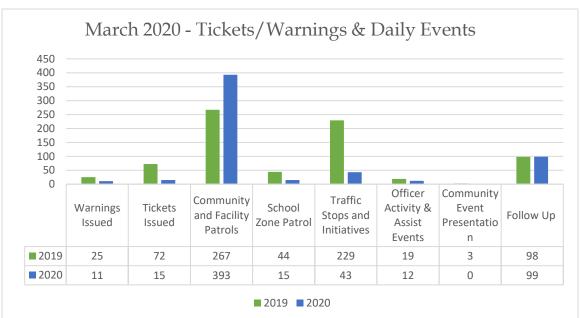
- Municipal Enforcement participated in a Joint Force Operation with Alberta Conservation Officers,
   Fish and Wildlife Officers and the Cold Lake RCMP at the entrance of the Cold Lake Provincial Park.
- Municipal Enforcement investigated three animal attacks during the month of March.
- Municipal Enforcement assisted Cold Lake Fire-Rescue, the Cold Lake Ambulance Society and the Cold Lake RCMP with traffic control at a serious motor vehicle collision.
- Municipal Enforcement assisted Cold Lake Fire-Rescue, the Cold Lake Ambulance Society and the Cold Lake RCMP with traffic control at a structure fire.
- Municipal Enforcement continued to conduct several patrols throughout the community at locations
  where the public generally attend businesses and city operated facilities, in an adjusted response to
  the COVID-19 crisis. These locations continue to be monitored during patrols by officers.
- Municipal Enforcement saw the resignation of a Peace Officer and one Peace Officer off, on shortterm disability.
- Municipal Enforcement assisted with the opening security operations at the Cold Lake area COVID-19 Assessment Centre.

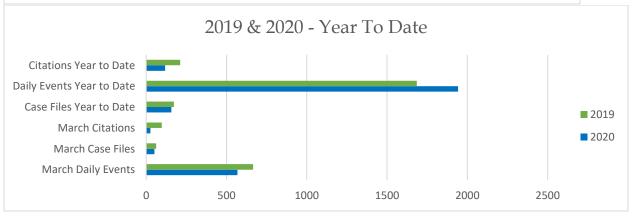
Municipal Enforcement continues to provide education and enforcement initiatives in all Cold Lake school zones and playground zones which consisted of fifteen patrols at the beginning of March. Municipal Enforcement continues to actively conduct patrols of the downtown core, marina, and alleys within officer divisions, beach recreational areas, outdoor ice rinks and recreational green spaces within the city. The patrols allow Peace Officers to liaise with community partners; and provide members of the public with education and awareness on public safety, while addressing areas of concern. Officers continue to provide a visible enforcement presence in the downtown core by foot and by vehicle patrol, which include alleys between businesses and common public gathering locations. In March, Peace Officers conducted twenty- one traffic initiatives resulting in twenty traffic stops, resulting in a combined total of twenty-six warnings and tickets being issued. Patrols throughout the community parks, city facilities and neighborhoods, school and playground zones and business areas consisted of five hundred and seven patrols. Peace Officers conducted two Joint Force Operations. One initiative with Alberta Conservation Officers, Fish and Wildlife Officers and the Cold Lake RCMP twenty eight vehicles were checked for various Traffic Safety Act requirements and one operation with the Cold Lake RCMP. Municipal Enforcement addressed fourteen animal related calls for service and investigated three dog attacks. Operations have been adjusted to safely provide patrols and service during the COVID-19 precautions. The department is exercising safety practices with a focus towards preparedness and prevention.

Energy Centre (School Year Start) Since September 2019 - As of March 2020 to school year has concluded.

- Patrols of the facility and surrounding premises has consisted of three-hundred and seventy-four to date since the commencement of the school year.
- Public interactions are regularly being made at the facility. Peace Officers continually liaise with school staff, students and city staff.
- Since January 2020, five trespass bans have been issued to individuals misusing the facility.
- Municipal Enforcement provides a visible patrol presence at the Energy Centre, facility grounds, parks and additional essential city facilities are regularly patrolled.







## **Cold Lake Golf & Winter Club**

Monthly Report for March 2020

## **Projects**

## **Statistics**

COMPLETED:		JAN	FEB	MAR	TOTAL
Curling Leagues	Golf Memberships 2020	44	2	10	56
Ice plant shut down	Golf Memberships 2019	44	4	13	61
Curling Rock storage	Members Weekday 2020	0	0	0	0
	Members Weekend 2019	0	0	0	0
CURRENT AND FUTURE:					
Mower reel and blade sharpening	Guests Weekday 2020	0	0	0	0
Hole 4 Water Main Leak	Guests Weekend 2019	0	0	0	0
Golf equipment maintenance					
Curling Ice Removal	Driving Range 2020	0	0	0	0
Distribute sponsorship packages	Driving Range 2019	0	0	0	0
Inventory—receive and input into system	Power Cart 2020	0	0	0	0
Facility organization and sanitation	Power Cart 2019	0	0	0	0
Golf Course programming	Pull Cart 2020	0	0	0	0
	Pull Cart 2019	0	0	0	0
	Club Rental 2020	0	0	0	0
	Club Rental 2019	0	0	0	0
	Ice Rental Hourly 2020	233	366	122	721
	Ice Rental Hourly 2019	245	372	206	823

## **Operations**

#### **Curling Leagues**

The Cold Lake Curling Club decided to finish the season on Thursday from Cold Lake and March 12th.

Junior Bonspiel March brought in 32 children Bonnyville.

#### **Maintenance Program**

Ice to be removed last week of March. Facility cleaning and maintenance to take place during the pro shop closure.

#### **CLGWC**

Curling leagues and Ice rentals finished up March 13th.

#### Memberships

Golf Memberships are now on sale for 2020. This includes Adult, Senior, Youth, Couples, Student, Family, and corporate. Military receive a 20% discount on these memberships.

#### **Golf Course**

X-country ski trails have been set and groomed regularly throughout the front nine and back nine holes.

#### **Pro Shop**

Closed March 18th due to AHS guidelines.

## **Cold Lake Energy Centre**

Monthly Report for March 2020

## **Projects**

#### **COMPLETED:**

Kids Night Out sold out on March 6 with 45 participants.

Bouncy House Day saw 143 participants on March 7

Movie Night on March 28 was cancelled.

Nerf Wars Day March 29 was cancelled.

We have cancelled the Easter Party that would have been April 9.

Canada Day events are still booked but further planning is on hold.

#### **CURRENT & FUTURE:**

All activities and programming are on hold while we are shut down at the Energy Centre due to the Coronovirus.

### **Statistics**

Memberships	JAN	FEB	MAR	Year Total
New '20	275	343	149	767
Passes Scanned '20	6371	6933	3735	17039
Drop Ins '20	530	569	356	1455
Climbing Wall	JAN	FEB	MAR	Year Total
Memberships				
New '20	15	11	5	31
Drop Ins '20	510	601	278	1389
Rentals '20	11	9	6	26
Fitness Classes	JAN	FEB	MAR	Year Total
Drop Ins '20	44	37	16	97
Classes '20	22	27	11	60
Facility Rentals	JAN	FEB	MAR	Year Total
Imp. Oil Place '20	238.75	266	110	614.75
Phase III Arena '20	223.75	231	101	555.75
Field House '20	180.50	250.50	110	541
North Arena '20	105	100	45	250
Marina	JAN	FEB	MAR	Year Total
Slips—Paid	11	27	56	94
Days Sub-Lease	0	0	0	0
Days Sub-Lease	U	U	U	U

## **Operations**

#### **Fitness Class Sessions**

The new fitness session started, but had to be cancelled due to the facility being shut down.

#### **Drop In Programs**

All programs are cancelled while the facility is shut down.

#### Memberships

Sales for memberships have been paused with the closure. We are getting phone calls about how we will address the effect on memberships while the facility is closed.

#### **Front Desk**

We are still processing marina contracts daily as we are accepting them through email or fax and taking payment over the phone.

#### **Recreation Programming**

All programming was shut down when the facility closed. We continue to deep clean the facility and all of our programming supplies.

Staff continues to work Monday to Friday 8am-5pm.

## **Parks and Recreation**

Monthly Report For March 2020

## **Projects**

#### COMPLETED:

Seasonal Christmas decorations along Main Street (50 Ave) downtown have been removed for the season.

#### **CURRENT & FUTURE:**

Lighting retrofit of the Reid Fieldhouse has begun. Light fixtures over the fieldhouse floor have been completed. Contractor awaiting remaining fixtures to address 2nd level bleachers and 3rd floor walking track areas, as well as the side walls on the main level.

With Energy Centre closed to public access/use, a number of improvement projects are being planned including drywall repairs, painting walls along main corridors, and the hanging of the Janvier print.

	Sta	atistics		
Hours	JAN	FEB	MAR	Year Total
Figure Skating'20	62	51	41.25	154.25
Figure Skating'19	59.25	57.75	56	450.50
C League'20	34	31.25	15.75	81
C League'19	31.25	31.25	22.75	154
Jr B Ice'20	23	23.25	8.5	54.75
Jr B Ice'19	22.25	31.25	19.25	188.25
Master Old Tim'20	6	6	4.5	16.5
Master Old Tim'19	3	6	7.5	32
Minor Hockey'20	347	373	139.25	859.25
Minor Hockey'19	360	354.50	290.75	1826.50
Cold Timers'20	13.50	12	7.5	33
Cold Timers'19	13.5	12	13.75	69.25
Cold Lake Rec'20	13.50	12	7.5	33
Cold Lake Rec'19	13.5	13.50	9	61.50
Jr A Wings '20	0	0	0	0
Jr A Wings '19	17.75	0	0	112.50
Jr A Hornets '20	48.75	58.75	15.75	123.25
Jr A Hornets '19	53	53	33	164
Women's Hockey'20	6	4.50	3	13.50
Women's Hockey'19	4.5	5.25	6	35.25
Casual/Camps'20	13	25.25	13	51.25
Casual/Camps'19	20.75	27.50	30.50	418.75
Slopitch'20	0	0	0	0
Slopitch'19	0	0	0	492
Baseball'20	0	0	0	0
Baseball'19	0	0	0	324
Soccer'20	36	0	0	0
Soccer '19	0	0	0	898
Rugby'20	0	0	0	0
Rugby'19	0	0	0	136
Lacrosse'20	0	0	0	0
Lacrosse'19	0	0	0	273.50

## **Operations**

#### **Energy Centre**

Facility closed to the public access due to the COVID-19 pandemic.

#### Ice Arenas

Ice has been removed from the IOP Arena; ice removal in Arena 2 to follow in the coming days.

#### Cold Lake North Arena

Ice removed in short order and facility transformed for use by AHS/Regional Health Unit.

#### Staffing

for the COVID-19 pandemic; due to travel outside the country and/or minor illnesses.

#### **Staff Training**

Nearly 50% of staff directed into self Staff undertaking self study in cyberisolation as precautionary measures security and ICS 100 training. Some staff also taking e-certification for CPSI, WHMIS, and aerial lift.

#### Parks/Arboriculture

Development of database program for Tree Inventory currently underway. Work also been undertaken to develop a database for weed inspections.

#### 2020



FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Mar-20	YTD 2020
FCSS	178	486
PLC	39	137
Community	72	221
INTERAGENCY	Mar-20	YTD 2020
Information Sharing	29	62
INITIATIVES	Mar-20	YTD 2020
FCSS/PLC Room Rentals	7	38
Block Party Participants	0	0
Community Rental Participants	0	401
SERVICES	Mar-20	YTD 2020
Resource Library	15	81
Forms and Assistance	23	79
Forms and Assistance Impact of FCSS Grants	23	79 635
Impact of FCSS Grants	0	635
Impact of FCSS Grants  Meals on Wheels	0 95	635 340
Impact of FCSS Grants  Meals on Wheels	0 95	635 340
Impact of FCSS Grants  Meals on Wheels  Counselling	0 95	635 340
Impact of FCSS Grants  Meals on Wheels  Counselling  COMMITTEES AND PARTNERSHIPS	0 95 13	635 340 38
Impact of FCSS Grants  Meals on Wheels  Counselling  COMMITTEES AND PARTNERSHIPS  MEETINGS	0 95 13 Mar-20	635 340 38
Impact of FCSS Grants  Meals on Wheels  Counselling  COMMITTEES AND PARTNERSHIPS  MEETINGS	0 95 13 Mar-20	635 340 38
Impact of FCSS Grants  Meals on Wheels  Counselling  COMMITTEES AND PARTNERSHIPS  MEETINGS  Committee and Partnership Meetings	0 95 13 Mar-20	635 340 38 YTD 2020 13
Impact of FCSS Grants  Meals on Wheels  Counselling  COMMITTEES AND PARTNERSHIPS  MEETINGS  Committee and Partnership Meetings  EVENTS	0 95 13 Mar-20 4	635 340 38 YTD 2020 13

#### 2020



PROGRAMMING		
CHILD AND YOUTH	Mar-20	YTD 20
Life Skills and Social Competency	0	0
Social Skills and Development	12	124
Youth Advocacy and Empowerment	0	37
Character Education	0	0
ADULT	Mar-20	YTD 20
Personal Growth	25	75
Seniors Services	0	42
Emergency Social Services	0	7
FAMILY AND COMMUNITY	Mar-20	YTD 20
Family Support	2	11
Family Workshops	0	90
Community Events	0	0
VOLUNTEER SERVICES		
	Mar-20	YTD 20
RECRUITMENT AND PROGRAMMING		11
Volunteer Recruitment	1	
	0	0
Volunteer Recruitment		0
Volunteer Recruitment Volunteer Appreciation Event	0	0
Volunteer Recruitment Volunteer Appreciation Event govolunteer.ca Postings	0	0 433.5
Volunteer Recruitment  Volunteer Appreciation Event  govolunteer.ca Postings  Volunteer Hours	0 0 163	0 433.5 103
Volunteer Recruitment  Volunteer Appreciation Event  govolunteer.ca Postings  Volunteer Hours  Number of Volunteers	0 0 163 24	





PARENT LINK CENTRE		
PROGRAM ATTENDANCE AND HOURS	Mar-20	YTD 2020
Unique Drop-ins	25	200
Drop-in Attendance	727	3881
Programming Attendance	30	59
Program Hours	102	456
PARENT LINK OUTREACH		
PROGRAM ATTENDANCE	Mar-20	YTD 2020
Parent Outreach	49	49
Community Education	0	0
Parent and Child Programming	18	91
SPECIAL TRANSPORTATION		
RIDERS	Mar-20	YTD 2020
Number of Riders	264	1085
Number of Riders Turned Away	52	231
SUPPORT RIDERS	Mar-20	YTD 2020
Assistants/Staff Support/Volunteers	36	169

#### 2020



FAMILY SERVICES - LIFE COACHING		
SERVICE	Mar-20	YTD 2020
Life Coaching Clients Served	8	45
Parent Support	6	34
USER GROUP	Mar-20	YTD 2020
1 – 12 years	2	9
Teens	3	11
Adults	6	41
Couples	2	7
Families	1	11
REFERRED TO	Mar-20	YTD 2020
Alberta Health Services - Mental Health	3	18
Alberta Health Services - Addictions	2	8
Alberta Health Services	3	17
LCFASD	0	4
Private Service	6	26
Private Service	6	26
Private Service  REFERRED FROM	6 Mar-20	26 YTD 2020
REFERRED FROM	Mar-20	YTD 2020
REFERRED FROM Self-Referred	<b>Mar-20</b>	YTD 2020 17
REFERRED FROM  Self-Referred  Advertising / Online	Mar-20 4 2	YTD 2020 17 9
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance	Mar-20 4 2 0	YTD 2020 17 9 6
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member	Mar-20 4 2 0 2	YTD 2020 17 9 6 12
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services	Mar-20 4 2 0 2	YTD 2020 17 9 6 12 11
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation	Mar-20 4 2 0 2 2 2 3	YTD 2020 17 9 6 12 11
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation	Mar-20 4 2 0 2 2 2 3	YTD 2020 17 9 6 12 11
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation Mental Health	Mar-20 4 2 0 2 2 2 3 1	YTD 2020 17 9 6 12 11 11 13
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation Mental Health CLIENT ISSUES	Mar-20  4  2  0  2  2  3  1	YTD 2020  17  9  6  12  11  11  13
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation Mental Health  CLIENT ISSUES Anger/Conflict Management	Mar-20  4  2  0  2  2  3  1  Mar-20  7	YTD 2020  17  9  6  12  11  11  13  YTD 2020  27
REFERRED FROM  Self-Referred  Advertising / Online  FCSS Programs Attendance  Friend / Family Member  Child and Family Services/Social Services  Probation  Mental Health  CLIENT ISSUES  Anger/Conflict Management  Relationship Issues	Mar-20  4  2  0  2  2  3  1  Mar-20  7  8	YTD 2020  17  9  6  12  11  11  13  YTD 2020  27  40
REFERRED FROM  Self-Referred  Advertising / Online  FCSS Programs Attendance  Friend / Family Member  Child and Family Services/Social Services  Probation  Mental Health  CLIENT ISSUES  Anger/Conflict Management  Relationship Issues  Parent-Teen Conflict	Mar-20  4  2  0  2  2  3  1  Mar-20  7  8  3	YTD 2020  17  9  6  12  11  11  13  YTD 2020  27  40  22
REFERRED FROM Self-Referred Advertising / Online FCSS Programs Attendance Friend / Family Member Child and Family Services/Social Services Probation Mental Health  CLIENT ISSUES Anger/Conflict Management Relationship Issues Parent-Teen Conflict Parenting	Mar-20  4  2  0  2  2  3  1  Mar-20  7  8  3  6	YTD 2020  17  9  6  12  11  11  13  YTD 2020  27  40  22  41