



## STAFF REPORT

**Title:** Transit Services - COVID-19 Impact Update

**Meeting Date:** June 23, 2020

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### **Executive Summary:**

At the June 16, 2020 Council Corporate Priorities Committee meeting administration provided an update on the impacts to the Cold Lake Transit ridership due to the COVID-19 pandemic. Administration was seeking feedback from the committee regarding the reinstatement of the hours of operations for the Transit Service in the coming weeks.

The Corporate Priorities Committee of Council passed a motion recommending that Council directs Administration to reinstate the regular hours of operations (Alternative 2).

### **Background:**

April, 28 2020 Staff Report attached for reference.

June 16, 2020 Staff Report attached for reference.

It is also understood that Council was frustrated that the transit system is being limited in capacity (e.g. every second seat) in effort to promote physical distancing. This seems to be the consistent practice in Alberta and well other public transportation (air carriers).

Further to the limited seating, the rear door is being used for access and egress to limit exposure to the transit operator. The City is currently working with the transit operator to install protection barriers to help further protect staff.

At this time, administration recommends that the City maintain it's of physical distancing and limiting the amount of people that are on the transit system. This help with vulnerable people that may be risk to have confidence in the system.

### **Alternatives:**

Council may consider

1. Pass a motion to maintain status quo with reduced hours of operation:  
Monday to Friday 7am to 6pm - 3 hours reduction in service hours  
Saturday - no service
2. Pass a motion to revert back to regular Transit Service schedule:  
Monday to Friday 7 am to 9pm



Saturday 9am to 9pm accelerated schedule

**Recommended Action:**

Administration recommends that Council pass a motion to revert back to the regular transit service schedule of Monday to Friday 7:00 a.m. to 9:00 p.m. and Saturday 9:00 a.m. to 9:00 p.m.

**Budget Implications (Yes or No):**

Yes

**Submitted by:**

Kevin Nagoya, Chief Administrative Officer