



STAFF REPORT

Title: Policy No. 210-FC-20 - City of Cold Lake Meals on Wheels Service Policy

Meeting Date: July 14, 2020

Executive Summary:

Meal on Wheels is a meal delivery program whereby volunteers or paid individuals deliver pre-ordered meals to clients of the program. The city has been providing this service since 2017 when prior to that time the Cold Lake Senior's Society offered meal to eligible clients.

The purpose of this report is to provide a policy structure to administration respecting service expectations, and operations.

Background:

The City of Cold Lake received a request form the Cold Lake Senior's Society in December 2016 requesting the City resume the responsibility of the Meals on Wheels program commencing February 2019.

Meals on Wheels is a service in which meals are delivered by volunteers or paid individuals to eligible clients daily Monday to Friday except for statutory holidays. The program offers an \$8/meal (frozen) and \$10/meal (hot).

Eligible clients are:

- Seniors (adults over the age of 65);
- Adults who are chronically ill;
- Adults living with a physical or mental disability;
- Adults recovering from surgery or illness; and
- Adults undergoing medical treatment.

Under a food security and access to nutrition initiative operated under the Ministry of Human Services and funded through a grant to Age Friendly, for the next 6 months July 1 to December 31, 2020 eligible clients will receive a 50% reduction in the cost of meals.

Additionally, the City looks to extend Meals on Wheels to Wards 5 & 6 in the MD of Bonnyville. Currently the City is only considering offering frozen meals to clients in the MD of Bonnyville.



Alternatives:

Council may consider the following options:

1. Make a motion to pass Policy No. 210-FC-20, being the City of Cold Lake Meals on Wheels Service Policy as presented.
2. Make a motion to pass Policy No. 210-FC-20, being the City of Cold Lake Meals on Wheels Service Policy as amended.
3. Accept this report titled Policy No. 210-FC-20 - City of Cold Lake Meals on Wheels Service Policy as information.

Recommended Action:

That Council adopt Policy No. 210-FC-20 being the City of Cold Lake Meals on Wheels Service Policy as presented.

Budget Implications (Yes or No):

No

Submitted by:

Kevin Nagoya, Chief Administrative Officer