

# Cold Lake and District Family and Community Support Services (FCSS)

2021



## Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Oct-21	YTD 2021
FCSS	140	1402
Family Connections	137	2105
Community	39	505
INTERAGENCY	Oct-21	YTD 2021
Information Sharing	31	303
COMMUNITY	Oct-21	YTD 2021
Room Rentals	3	15
Block Party Participants	0	241
Community Rental Participants	44	1396
SERVICES	Oct-21	YTD 2021
Resource Library	51	203
Forms and Assistance	13	145
Impact of FCSS Grants	0	2370
Meals on Wheels	108	2186
Counselling	10	126
SPECIAL TRANSPORTATION		
NUMBER OF PATRONS	Oct-21	YTD 2021
Patrons Served	286	2422
Patrons Turned Away	10	86
SUPPORT PATRONS	Oct-21	YTD 2021
Assistants/Staff Support/Volunteers	32	254

# Cold Lake and District Family and Community Support Services (FCSS)

2021



## Report to Chief Administrative Officer

VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Oct-21	YTD 2021
Volunteer Recruitment	2	17
Volunteer Appreciation Event	0	400
govolunteer.ca Postings	0	0
Volunteer Hours	219.5	1721
Number of Volunteers	25	526
CVITP Files Processed	12	411
Volunteer Inquiries	2	52
Volunteer Requests	0	31
COMMITTEES AND PARTNERSHIPS		
MEETINGS	Oct-21	YTD 2021
Bully Free	0	1
Rural Mental Health	1	10
Seniors	0	4
Family Resource Network	1	18
Community	5	16
EVENTS	Oct-21	YTD 2021
Bully Free	0	120
2SLGBTQIA+	1	109
Rural Mental Health	1	2
Seniors	1	22
Family Resource Network	0	52
Community	29	408

# Cold Lake and District Family and Community Support Services (FCSS)

2021



## Report to Chief Administrative Officer

FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	Oct-21	YTD 2021
Child Development 0-6	189	2162
Child Development 7-13	45	335
Child Development 14+	0	0
Caregiver Education	30	432
Family Support	81	226
FCSS PROGRAMMING		
ADULT	Oct-21	YTD 2021
Personal Growth	10	178
Seniors Services	38	39
Emergency Social Services	0	14
FAMILY AND COMMUNITY	Oct-21	YTD 2021
Family Engagement	0	155
Community Development	120	1552

# Cold Lake and District Family and Community Support Services (FCSS)

2021



## Report to Chief Administrative Officer

FAMILY SERVICES - LIFE COACHING		
SERVICE	Oct-21	YTD 2021
Life Coaching Clients Served	3	132
USER GROUP	Oct-21	YTD 2021
1 – 12 years	0	11
Teens	0	18
Adults	3	71
Couples	0	13
Families	0	19
REFERRED TO	Oct-21	YTD 2021
Alberta Health Services - Mental Health	0	27
Alberta Health Services - Addictions	0	13
Alberta Health Services	0	25
LCFASD	0	3
Private Service	0	32
REFERRED FROM	Oct-21	YTD 2021
Self-Referred	0	12
Advertising / Online	0	12
FCSS Programs Attendance	0	19
Family Connections	0	16
Child and Family Services/Social Services	0	10
Probation	0	12
Family Connections	0	17
Mental Health	0	6
CLIENT ISSUES	Oct-21	YTD 2021
Anger/Conflict Management	0	55
Relationship Issues	0	57
Parent-Teen Conflict	0	22
Parenting	0	59
Self-Esteem	3	103
Co-Parenting	0	12
Goal-Setting	3	112