

Cold Lake and District Family and Community Support Services (FCSS)

2022



Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	May-22	YTD 2022
FCSS	275	677
Family Connections	368	1185
Community	43	185
COVID	2	8
INTERAGENCY	May-22	YTD 2022
Information Sharing	52	153
COMMUNITY	May-22	YTD 2022
Room Rentals	3	16
Block Party Participants	0	0
Community Rental Participants	0	0
SERVICES	May-22	YTD 2022
Resource Library	69	221
Forms and Assistance - Number of people assisted	23	89
Forms and Assistance - Time spent assisting	12.25	47
Impact of FCSS Grants	0	0
Meals on Wheels	117	530
Counselling	7	37
SPECIAL TRANSPORTATION		
NUMBER OF PATRONS	May-22	YTD 2022
Patrons Served	327	1414
Patrons Turned Away	9	59
SUPPORT PATRONS	May-22	YTD 2022
Assistants/Staff Support/Volunteers	20	82

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	May-22	YTD 2022
Volunteer Recruitment	4	12
Volunteer Appreciation Event	0	150
Volunteer Hours	208	860
Number of Volunteers	35	168
CVITP Files Processed	95	295
Inquiries on Volunteerism	4	9
Requests for Volunteers	4	9
COMMITTEES AND PARTNERSHIPS		
MEETINGS	May-22	YTD 2022
Bully Free	0	0
Rural Mental Health	1	5
Seniors	0	2
Family Resource Network	0	6
Community Development	5	9
EVENTS	May-22	YTD 2022
Bully Free	3	681
2SLGBTQIA+	0	0
Rural Mental Health	0	15
Community Development	120	650
Family Engagement	17	27

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FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	May-22	YTD 2022
Child Development 0-6	702	2411
Child Development 7-13	69	285
Child Development 14+	0	0
Family Connections and Supports 0-6 Years	0	1028
Family Support	82	579
Family Connections and Supports 14+ Years	2	32
Caregiver Education	326	699
FCSS PROGRAMMING		
ADULT	May-22	YTD 2022
Personal Growth	71	112
Seniors Services	0	0
Emergency Social Services	0	79

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FAMILY SERVICES - LIFE COACHING		
SERVICE	May-22	YTD 2021
Life Coaching Clients Served	13	57
USER GROUP	May-22	YTD 2022
1 – 12 years	2	5
Teens	1	5
Adults	3	25
Couples	2	7
Families	5	15
REFERRALS	May-22	YTD 2022
Referrals In	15	59
Referrals Out	13	56
CLIENT ISSUES	May-22	YTD 2022
Anger/Conflict Management	3	18
Relational	3	15
Parent-Teen Conflict	2	8
Parenting	4	20
Self-Esteem	8	39
Co-Parenting	1	3
Goal-Setting	11	50