

Cold Lake and District Family and Community Support Services (FCSS)
2023
Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Jun-23	YTD 2023
FCSS	269	1712
Family Connections	193	1068
Community	111	591
COVID	0	0
INTERAGENCY	Jun-23	YTD 2023
Information Sharing	18	116
COMMUNITY	Jun-23	YTD 2023
Room Rentals	10	58
Block Party Participants	0	0
Community Rental Participants	998	2158
SERVICES	Jun-23	YTD 2023
Resource Library	48	231
Forms and Assistance - Number of people assisted	11	89
Forms and Assistance - Time spent assisting	9	74.75
Impact of FCSS Grants	2	21
Meals on Wheels	137	941
Counselling	23	88
SPECIAL TRANSPORTATION		
NUMBER OF PATRONS	Jun-23	YTD 2023
Patrons Served	456	2152
Patrons Turned Away	4	33
SUPPORT PATRONS	Jun-23	YTD 2023
Assistants/Staff Support/Volunteers	54	161

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Jun-23	YTD 2023
Volunteer Recruitment	2	6
Volunteer Appreciation Event	0	51
Volunteer Hours	168	1112
Number of Volunteers	35	239
CVITP Files Processed	37	375
Inquiries on Volunteerism	1	12
Requests for Volunteers	3	6
COMMITTEES AND PARTNERSHIPS		
MEETINGS	Jun-23	YTD 2023
Bully Free	0	4
Rural Mental Health	0	2
Seniors	0	0
Family Resource Network	1	1
Community Development	3	99
EVENTS	Jun-23	YTD 2023
Bully Free	0	56
2SLGBTQIA+	86	89
Rural Mental Health	50	95
Community Development	120	845
Family Engagement	25	84

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FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	Jun-23	YTD 2023
Child Development 0-6	656	3642
Child Development 7-13	42	240
Child Development 14+	0	0
Family Connections and Supports 0-6 Years	279	2097
Family Support	27	370
Family Connections and Supports 14+ Years	0	40
Caregiver Education	66	847
FCSS PROGRAMMING		
ADULT	Jun-23	YTD 2023
Personal Growth	0	133
Seniors Services	0	153
Emergency Social Services	0	150

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FAMILY SERVICES - LIFE COACHING		
SERVICE	Jun-23	YTD 2023
Life Coaching Clients Served	29	112
USER GROUP	Jun-23	YTD 2023
1 – 12 years	0	3
Teens	0	5
Adults	22	79
Couples	3	10
Families	4	15
REFERRALS	Jun-23	YTD 2023
Referrals In	29	112
Referrals Out	27	116
CLIENT ISSUES	Jun-23	YTD 2023
Anger/Conflict Management	16	38
Relational	9	29
Parent-Teen Conflict	4	12
Parenting	22	54
Self-Esteem	12	74
Co-Parenting	9	21
Goal-Setting	22	98