

Cold Lake and District Family and Community Support Services (FCSS)

2023

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Jul-23	YTD 2023
FCSS	444	2156
Family Connections	256	1324
Community	143	734
COVID	0	0
INTERAGENCY	Jul-23	YTD 2023
Information Sharing	7	123
COMMUNITY	Jul-23	YTD 2023
Room Rentals	7	65
Block Party Participants	21	21
Community Rental Participants	34	2334
SERVICES	Jul-23	YTD 2023
Resource Library	57	288
Forms and Assistance - Number of people assisted	8	97
Forms and Assistance - Time spent assisting	3.75	78.5
Impact of FCSS Grants	3	6
Meals on Wheels	90	1031
Counselling	8	96
Adaptive Transportation		
NUMBER OF PATRONS	Jul-23	YTD 2023
Patrons Served	337	2489
Patrons Turned Away	7	40
SUPPORT PATRONS	Jul-23	YTD 2023
Assistants/Staff Support/Volunteers	28	189

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Jul-23	YTD 2023
Volunteer Recruitment	1	7
Volunteer Appreciation Event	0	51
Volunteer Hours	126	1238
Number of Volunteers	28	267
CVITP Files Processed	15	390
Inquiries on Volunteerism	3	15
Requests for Volunteers	1	7
COMMITTEES AND PARTNERSHIPS		
MEETINGS	Jul-23	YTD 2023
Bully Free	0	4
Rural Mental Health	0	2
Seniors	0	0
Family Resource Network	0	1
Community Development	1	103
EVENTS	Jul-23	YTD 2023
Bully Free	0	56
2SLGBTQIA+	1	90
Rural Mental Health	0	95
Community Development	5	850
Family Engagement	114	198

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FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	Jul-23	YTD 2023
Child Development 0-6	918	4560
Child Development 7-13	55	295
Child Development 14+	1	1
Family Connections and Supports 0-6 Years	394	2491
Family Support	35	405
Family Connections and Supports 14+ Years	7	47
Caregiver Education	63	910
FCSS PROGRAMMING		
ADULT	Jul-23	YTD 2023
Personal Growth	0	133
Seniors Services	0	153
Emergency Social Services	0	150

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FAMILY SERVICES - LIFE COACHING		
SERVICE	Jul-23	YTD 2023
Life Coaching Clients Served	19	131
USER GROUP	Jul-23	YTD 2023
1 – 12 years	0	3
Teens	0	5
Adults	17	96
Couples	2	12
Families	0	15
REFERRALS	Jul-23	YTD 2023
Referrals In	19	131
Referrals Out	20	136
CLIENT ISSUES	Jul-23	YTD 2023
Anger/Conflict Management	9	47
Relational	6	35
Parent-Teen Conflict	2	14
Parenting	9	63
Self-Esteem	17	91
Co-Parenting	3	24
Goal-Setting	18	116