Cold Lake and District Family and Community Support Services (FCSS)
2024
Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	**Jul-24**	**YTD 2024**
FCSS	282	**2124**
Family Connections	306	**1622**
Community	56	**504**
COVID	0	**0**
INTERAGENCY	**Jul-24**	**YTD 2024**
Information Sharing	19	**132**
COMMUNITY	**Jul-24**	**YTD 2024**
Room Rentals	4	**62**
Block Party Participants	53	**53**
Community Rental Participants	3	**13**
SERVICES	**Jul-24**	**YTD 2024**
Resource Library	28	**207**
Forms and Assistance - Number of people assisted	15	**105**
Forms and Assistance - Time spent assisting	13	**90**
Impact of FCSS Grants	0	**468**
Meals on Wheels	104	**988**
Counselling	2	**107**
Adaptive Transportation		
NUMBER OF PATRONS	**Jul-24**	**YTD 2024**
Patrons Served	424	**3018**
Patrons Turned Away	3	**47**
SUPPORT PATRONS	**Jul-24**	**YTD 2024**
Assistants/Staff Support/Volunteers	65	**313**

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	**Jul-24**	**YTD 2024**
Volunteer Recruitment	2	**83**
Volunteer Appreciation Event	0	**30**
Volunteer Hours	133	**1009**
Number of Volunteers	21	**261**
CVITP Files Processed	33	**468**
Inquiries on Volunteerism	7	**27**
Requests for Volunteers	4	**15**

COMMITTEES AND PARTNERSHIPS		
MEETINGS	**Jul-24**	**YTD 2024**
Bully Free	1	**18**
Rural Mental Health	0	**1**
Seniors	0	**0**
Family Resource Network	0	**1**
Community Development	1	**61**

EVENTS	**Jul-24**	**YTD 2024**
Bully Free	0	**724**
2SLGBTQIA+	0	**97**
Rural Mental Health	0	**29**
Community Development	0	**440**
Family Engagement	100	**100**

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FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	**Jul-24**	**YTD 2024**
Child Development 0-6	623	**3293**
Child Development 7-13	62	**223**
Child Development 14+	0	**5**
Family Connections and Supports 0-6 Years	380	**1865**
Family Support	35	**277**
Family Connections and Supports 14+ Years	0	**28**
Caregiver Education	28	**959**
FCSS PROGRAMMING		
ADULT	**Jul-24**	**YTD 2024**
Personal Growth	9	**17**
Seniors Services	0	**77**
Emergency Social Services	0	**2**

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FAMILY SERVICES - LIFE COACHING		
SERVICE	**Jul-24**	**YTD 2024**
Life Coaching Clients Served	9	81
USER GROUP	**Jul-24**	**YTD 2024**
1 – 12 years	0	0
Teens	0	0
Adults	9	67
Couples	0	3
Families	0	10
REFERRALS	**Jul-24**	**YTD 2024**
Referrals In	9	82
Referrals Out	14	84
CLIENT ISSUES	**Jul-24**	**YTD 2024**
Anger/Conflict Management	1	8
Relational	1	16
Parent-Teen Conflict	0	4
Parenting	3	21
Self-Esteem	8	59
Co-Parenting	0	4
Goal-Setting	9	72