

**Cold Lake and District Family and Community Support Services (FCSS)**

**2024**

**Report to Chief Administrative Officer**

<b>FCSS ADMINISTRATION</b>		
<b>INFORMATION AND REFERRALS</b>	<b>Aug-24</b>	<b>YTD 2024</b>
FCSS	257	2381
Family Connections	380	1906
Community	75	579
COVID	0	0
<b>INTERAGENCY</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Information Sharing	18	150
<b>COMMUNITY</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Room Rentals	1	63
Block Party Participants	1	54
Community Rental Participants	5	18
<b>SERVICES</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Resource Library	32	239
Forms and Assistance - Number of people assisted	19	124
Forms and Assistance - Time spent assisting	13.25	103.25
Impact of FCSS Grants	0	468
Meals on Wheels	101	1089
Counselling	4	111
<b>Adaptive Transportation</b>		
<b>NUMBER OF PATRONS</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Patrons Served	378	3396
Patrons Turned Away	6	53
<b>SUPPORT PATRONS</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Assistants/Staff Support/Volunteers	42	355

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<b>VOLUNTEER SERVICES</b>		
<b>RECRUITMENT AND PROGRAMMING</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Volunteer Recruitment	2	85
Volunteer Appreciation Event	0	30
Volunteer Hours	97	1106
Number of Volunteers	23	284
CVITP Files Processed	6	474
Inquiries on Volunteerism	1	28
Requests for Volunteers	0	15
<b>COMMITTEES AND PARTNERSHIPS</b>		
<b>MEETINGS</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Bully Free	0	18
Rural Mental Health	0	1
Seniors	1	0
Family Resource Network	0	1
Community Development	6	67
<b>EVENTS</b>	<b>Aug-24</b>	<b>YTD 2024</b>
Bully Free	0	724
2SLGBTQIA+	0	97
Rural Mental Health	0	29
Community Development	71	511
Family Engagement	0	100

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FAMILY CONNECTIONS		
FAMILY CONNECTIONS CHILD AND YOUTH	Aug-24	YTD 2024
Child Development 0-6	647	3882
Child Development 7-13	43	265
Child Development 14+	8	13
Family Connections and Supports 0-6 Years	330	2195
Family Support	30	307
Family Connections and Supports 14+ Years	0	28
Caregiver Education	26	985
FCSS PROGRAMMING		
ADULT	Aug-24	YTD 2024
Personal Growth	9	17
Seniors Services	0	77
Emergency Social Services	0	2

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FAMILY SERVICES - LIFE COACHING		
SERVICE	Aug-24	YTD 2024
Life Coaching Clients Served	7	81
USER GROUP	Aug-24	YTD 2024
1 – 12 years	0	0
Teens	0	0
Adults	7	67
Couples	0	3
Families	0	10
REFERRALS	Aug-24	YTD 2024
Referrals In	7	82
Referrals Out	5	84
CLIENT ISSUES	Aug-24	YTD 2024
Anger/Conflict Management	0	8
Relational	1	16
Parent-Teen Conflict	0	4
Parenting	3	21
Self-Esteem	4	59
Co-Parenting	0	4
Goal-Setting	6	72