

Cold Lake and District Family and Community Support Services (FCSS)

2025

Report to Chief Administrative Officer

FCSS ADMINISTRATION		
INFORMATION AND REFERRALS	Feb-25	YTD 2025
FCSS	160	365
Family Connections	99	249
Community	34	90
INTERAGENCY	Feb-25	YTD 2025
Information Sharing	28	59
COMMUNITY	Feb-25	YTD 2025
Room Rentals	14	29
Block Party Participants	0	0
Community Rental Participants	0	0
SERVICES	Feb-25	YTD 2025
Resource Library	55	87
Forms and Assistance - Number of people assisted	11	50.5
Forms and Assistance - Time spent assisting	11.5	22.5
Impact of FCSS Grants	0	0
Meals on Wheels	57	122
Counselling	10	13
Adaptive Transportation		
NUMBER OF PATRONS	Feb-25	YTD 2025
Patrons Served	403	840
Patrons Turned Away	5	17
SUPPORT PATRONS	Feb-25	YTD 2025
Assistants/Staff Support/Volunteers	32	73

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VOLUNTEER SERVICES		
RECRUITMENT AND PROGRAMMING	Feb-25	YTD 2025
Volunteer Recruitment	6	7
Volunteer Appreciation Event	0	0
Volunteer Hours	95.5	182.5
Number of Volunteers	23	40
CVITP Files Processed	0	43
Inquiries on Volunteerism	7	11
Requests for Volunteers	3	7
COMMITTEES AND PARTNERSHIPS		
MEETINGS	Feb-25	YTD 2025
Bully Free	10	16
Mental Health	1	3
Seniors	8	20
Family Resource Network	0	0
Community Development	1	36
EVENTS	Feb-25	YTD 2025
Bully Free	381	381
2SLGBTQIA+	0	0
Mental Health	539	1298
Community Development	132	132
Family Engagement	18	101

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FAMILY CONNECTIONS			
FAMILY CONNECTIONS CHILD AND YOUTH		Feb-25	YTD 2025
Child Development 0-6		773	1882
Child Development 7-13		62	148
Child Development 14+		9	12
Caregiver Education		94	157
FCSS PROGRAMMING			
SOCIAL PROGRAMMING		Feb-25	YTD 2025
Personal Growth		21	43
Seniors Services		1	1
Emergency Social Services		0	0

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FAMILY SERVICES - LIFE COACHING		
SERVICE	Feb-25	YTD 2025
Life Coaching Clients Served	17	33
USER GROUP	Feb-25	YTD 2025
1 – 12 years	0	0
Teens	1	1
Adults	16	32
Couples	0	0
Families	0	0
REFERRALS	Feb-25	YTD 2025
Referrals In	17	33
Referrals Out	18	35
CLIENT ISSUES	Feb-25	YTD 2025
Anger/Conflict Management	3	5
Relational	6	7
Parent-Teen Conflict	3	9
Parenting	9	11
Self-Esteem	9	16
Co-Parenting	3	4
Goal-Setting	15	29