



TRANSIT SERVICES INFORMATION REPORT 2025

PRESENTATION TO CPC, APRIL 15, 2025

BACKGROUND



Cold Lake Transit (CLT) commenced in 2015 with 6 used MCI buses



Full-service, accessible transit system 6 days a week



Free of charge, no registration required



Provides services to various locations within the city



ACCELERATED ROUTE



Implemented two accelerated routes every day in 2022



A Bus stop will see a bus every 36 minutes



Reduces the need for transferring buses in a single ride



Total trip time 1 hour 12 minutes



Helped reduce delays and improve service times



AWARD RECIPIENT



In 2017, Cold Lake Transit (CLT) received the Minister's Award of Excellence for Transit/Accessible Transportation Innovation at the 20th Annual Tri-Party Conference



GRANT AND FUNDING



2016: funding received through federal “Public Transit Infrastructure Fund”



2016: funding received through Province of Alberta’s “Green Transit Incentives Program” (GreenTrip)



2021: funding received through federal “Public Transit Infrastructure Stream”



2022: funding received through Province of Alberta’s “Relief for Shortfalls for Transit Operator’s program”;



2024: funding approved for next ten years through federal “Canada Public Transit Fund”



TARGET AUDIENCE



Low Income
Residents



Seniors



High School and
Portage College
Students



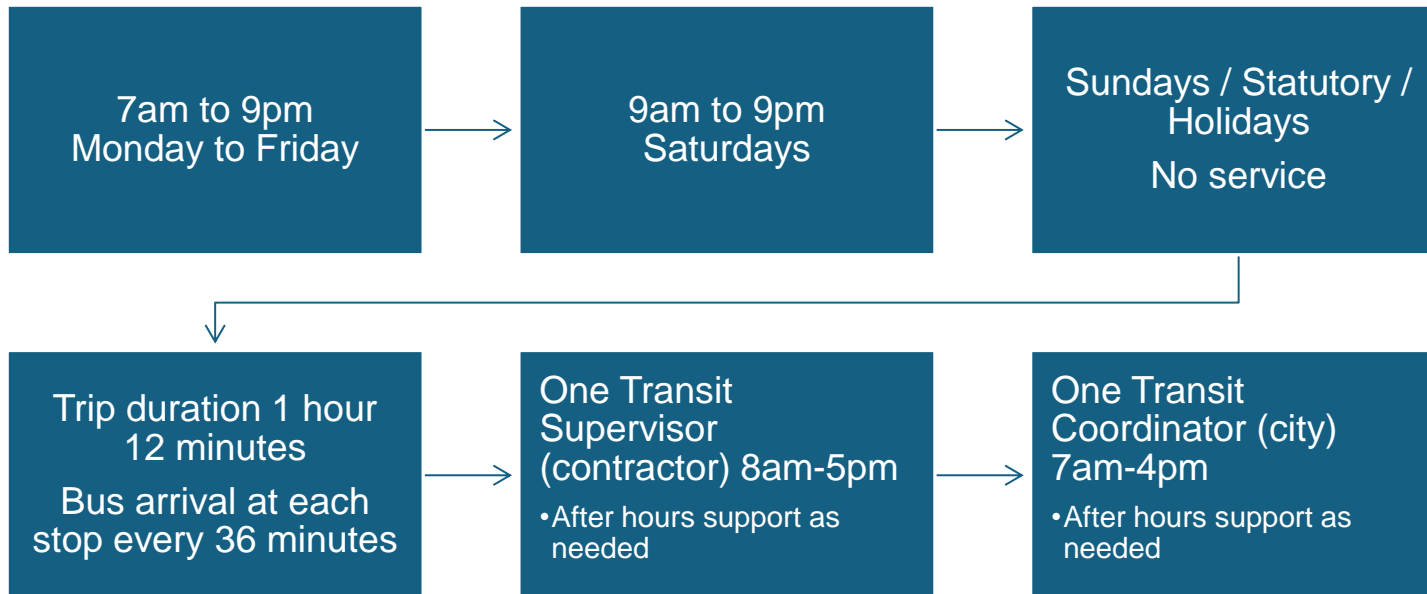
Persons with
Disability



Foreign
Newcomers in
the Community



CURRENT TRANSIT SERVICES



Timings are approximate

Monday-Friday

Route 1

Be at the bus stop 5 minutes early.

7:49	7:57	8:02	8:08	8:13	8:19	8:25	8:28	8:35	8:37	8:41	8:47	8:56
3100	3240	3270	3300	3310	3160	3100	4210	4150	4170	4200	4211	3100
Tri-City Mall (Departures)	57 St @ 50 Ave/ Veterans Way	JJ Parr Sports Centre	City Hall/ Library	50 St. - HWY 28 @ 43 Ave. (MD)	51 Ave @ 51 St Grand Sq. Cinema	Tri-City Mall (Departures)	Energy Centre Northbound	Lakeshore Drive @ 8 Ave/Marina	16 St. @ 8 Ave	25 St. - Hospital	Energy Centre Southbound	Tri-City Mall (Arrival)
7:46	7:54	7:59	8:06	8:11	8:17	8:23	8:26	8:33	8:35	8:39	8:45	8:54
9:00	9:08	9:13	9:20	9:25	9:31	9:37	9:40	9:47	9:49	9:53	9:59	10:08
10:13	10:21	10:26	10:32	10:37	10:43	10:49	10:52	10:59	11:01	11:05	11:11	11:20
11:25	11:33	11:38	11:44	11:49	11:55	12:01	12:04	12:11	12:13	12:17	12:23	12:32
12:37	12:45	12:50	12:56	1:01	1:07	1:13	1:16	1:23	1:25	1:29	1:35	1:44
1:49	1:57	2:02	2:08	2:13	2:19	2:25	2:28	2:35	2:37	2:41	2:47	2:56
3:01	3:09	3:14	3:20	3:25	3:31	3:37	3:40	3:47	3:49	3:53	3:59	4:08
4:13	4:21	4:26	4:32	4:37	4:43	4:49	4:52	4:59	5:01	5:05	5:11	5:20
5:25	5:33	5:38	5:44	5:49	5:55	6:01	6:04	6:11	6:13	6:17	6:23	6:32
6:37	6:45	6:50	6:56	7:01	7:07	7:13	7:16	7:23	7:25	7:29	7:35	7:44

Saturday

Service begins at 9:00 am. at Tri-City Mall.



Timings are approximate

Monday-Friday

Route 2

Be at the bus stop 5 minutes early.

7:49	7:52	7:59	8:01	8:05	8:11	8:25	8:33	8:38	8:44	8:49	8:55	8:59
3100	4210	4150	4170	4200	4211	3100	3240	3270	3300	3310	3160	3100
Tri-City Mall (Departures)	Energy Centre Northbound	Lakeshore Drive @ 8 Ave/Marina	16 St. @ 8 Ave	25 St. - Hospital	Energy Centre Southbound	Tri-City Mall (Departures)	57 St @ 50 Ave/ Veterans Way	JJ Parr Sports Centre	City Hall/ Library	50 St. - HWY 28 @ 43 Ave. (MD)	51 Ave @ 51 St Grand Sq. Cinema	Tri-City Mall (Arrival)
7:46	7:50	7:57	7:59	8:03	8:09	8:23	8:31	8:36	8:42	8:47	8:53	8:57
9:00	9:04	9:11	9:13	9:17	9:23	9:37	9:45	9:50	9:56	10:01	10:07	10:11
10:13	10:16	10:23	10:25	10:29	10:35	10:49	10:57	11:02	11:08	11:13	11:19	11:23
11:25	11:28	11:35	11:37	11:41	11:47	12:01	12:09	12:14	12:20	12:25	12:31	12:35
12:37	12:40	12:47	12:49	12:53	12:59	1:13	1:21	1:26	1:32	1:37	1:43	1:47
1:49	1:52	1:59	2:01	2:05	2:11	2:25	2:33	2:38	2:44	2:49	2:55	2:59
3:01	3:04	3:11	3:13	3:17	3:23	3:37	3:45	3:50	3:56	4:01	4:07	4:11
4:13	4:16	4:23	4:25	4:29	4:35	4:49	4:57	5:02	5:08	5:13	5:19	5:23
5:25	5:28	5:35	5:37	5:41	5:47	6:01	6:09	6:14	6:20	6:25	6:31	6:35
6:37	6:40	6:47	6:49	6:53	6:59	7:13	7:21	7:26	7:32	7:37	7:43	7:47

Saturday

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Contact Us

Phone 780-639-4455
Email clt@coldlake.com
Web www.coldlake.com/transit

TRANSIT APPS AND BUS TRACKER- TransLoc



Real-time GPS locations and timings of each bus stop



Riders can receive alerts of when buses arrive, schedule changes, or unexpected delays



Downloadable through app stores and accessible via web browser



"Where's my bus?"

Download the TransLoc app



Search "TransLoc" on the Apple App Store or Google Play

BUS STOPS



35 stops:

- 10 shelter stops
- 12 bench stops
- 10 waste/recycle bins
- 9 waste bins



Service Levels:

- Shelters are considered at stops with more than 2000 boardings per year
- Benches are considered at stops with boardings between 500-2000 per year

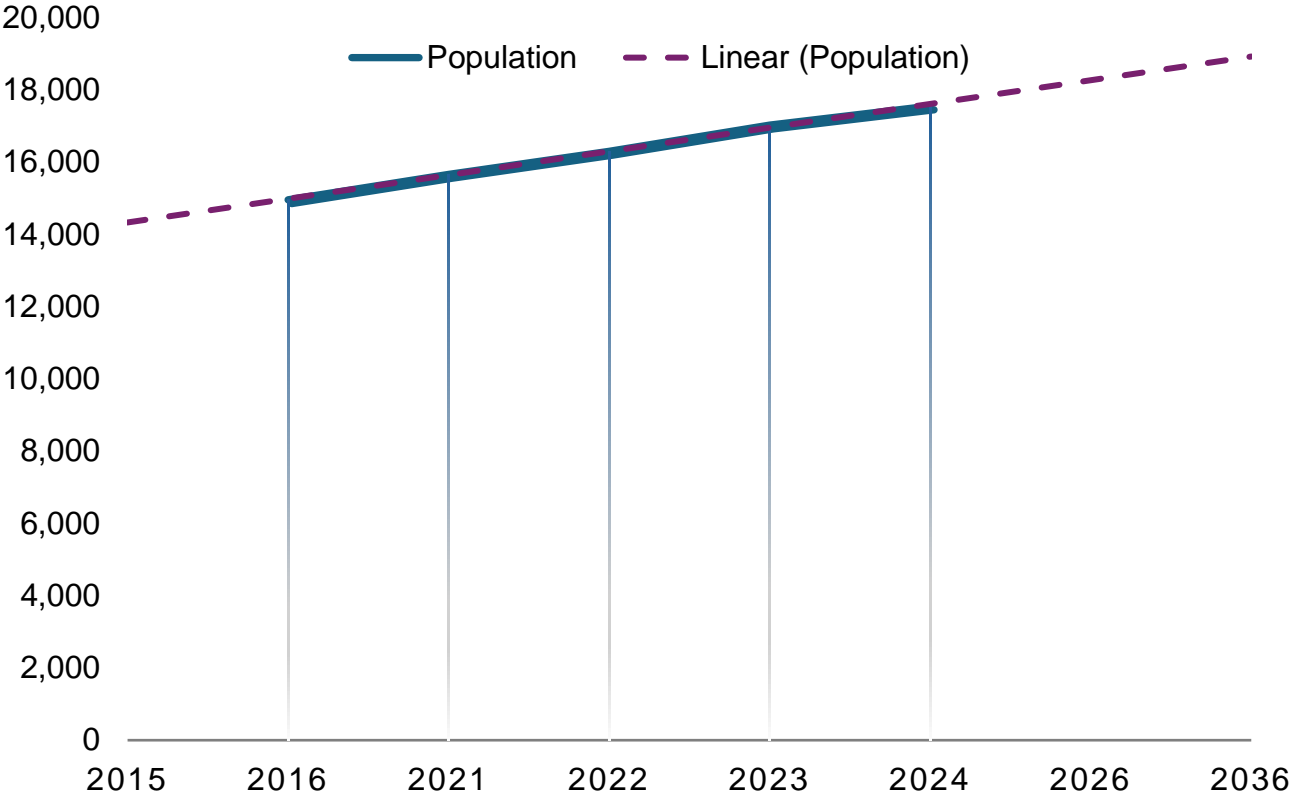


COLD LAKE POPULATION TREND

Population

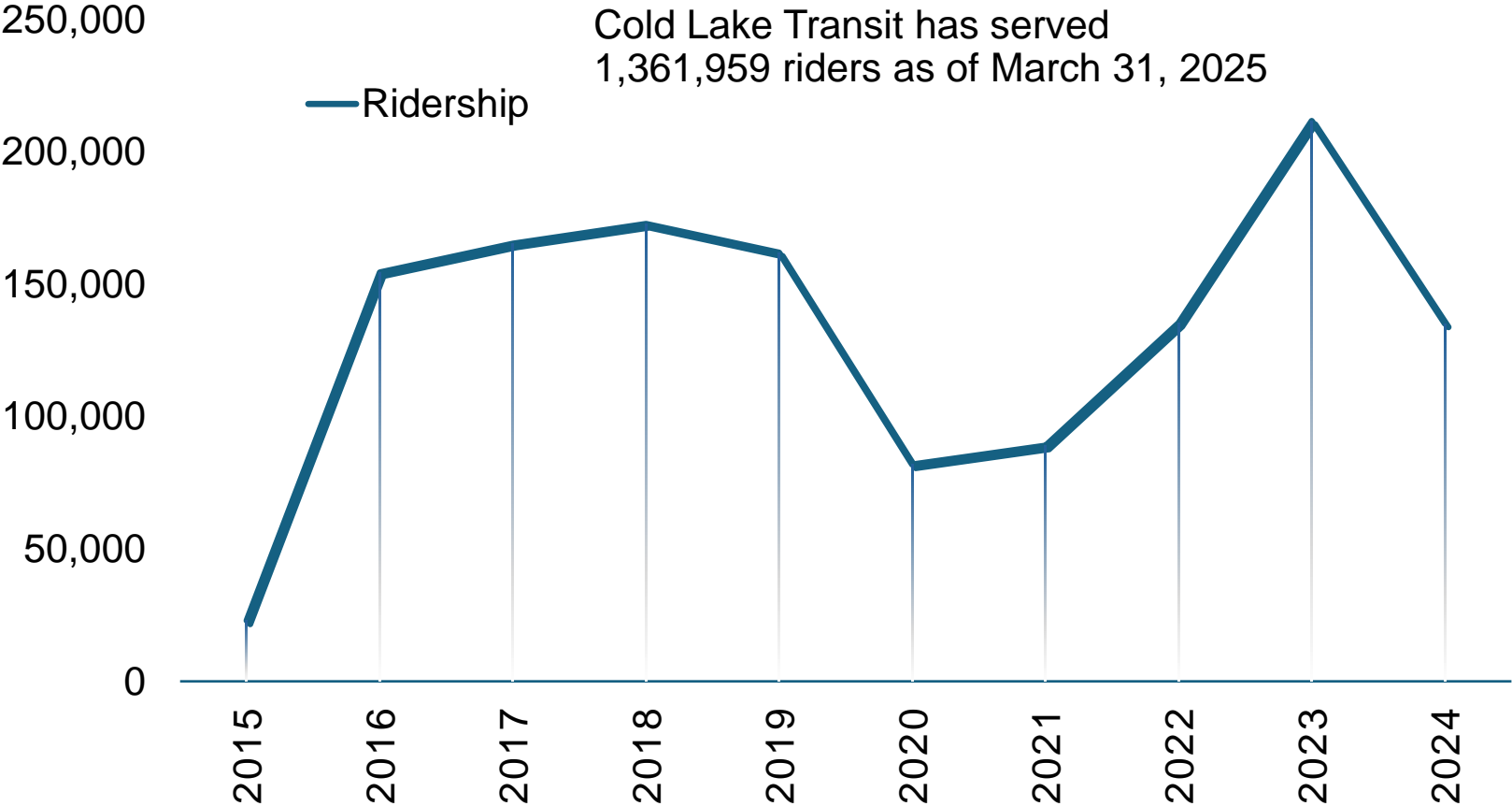
(Source: Municipal Census)

2016	14,961
2021	15,661
2022	16,302
2023	17,031
2024	17,557

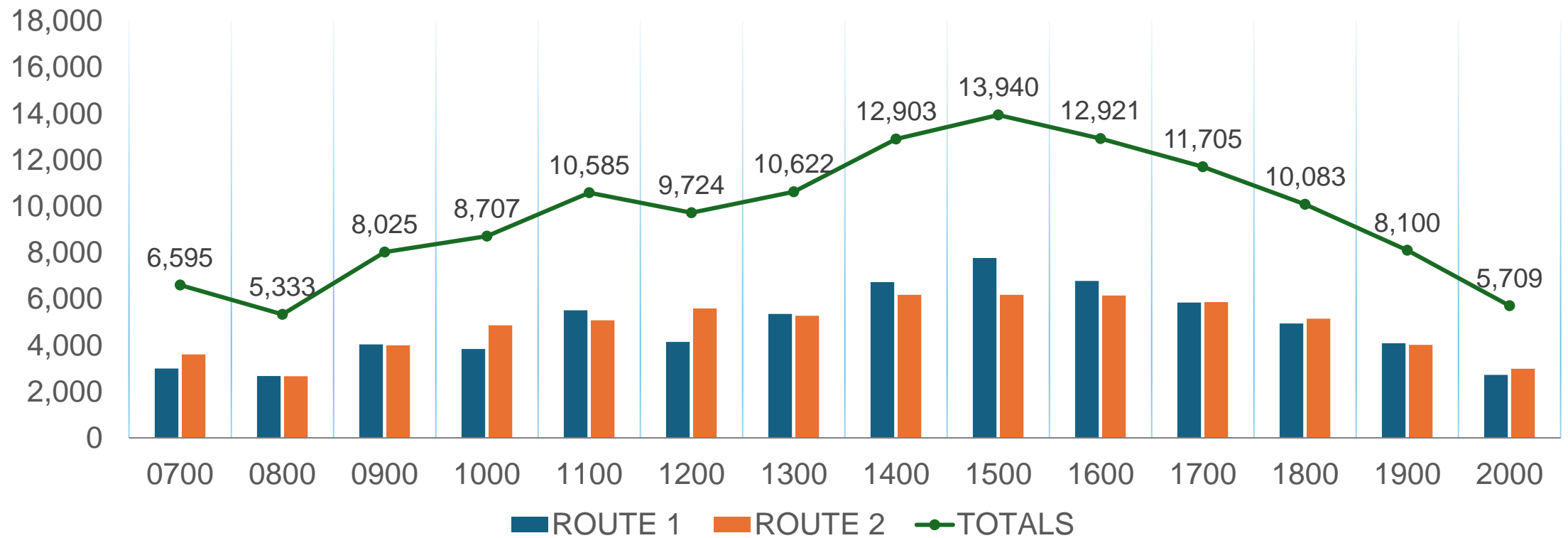


RIDERSHIP TREND

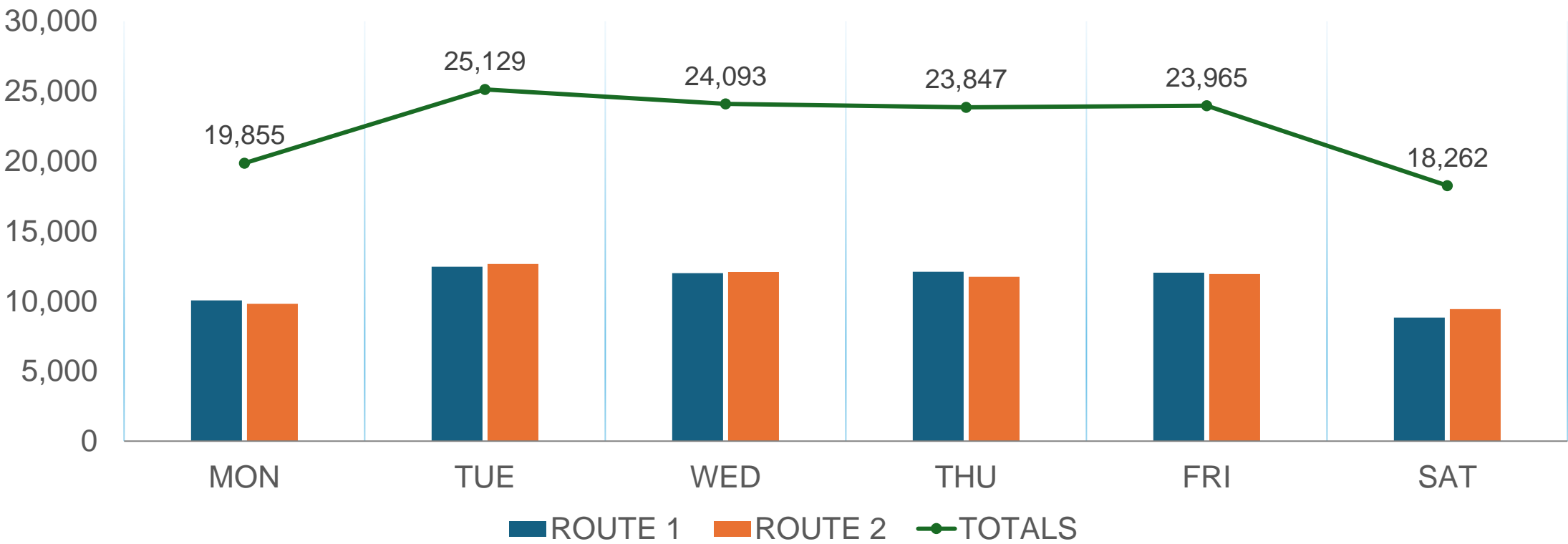
Year	Ridership
2015	22,954
2016	154,448
2017	165,322
2018	172,811
2019	161,937
2020	81,886
2021	89,045
2022	135,402
2023	211,662
2024	135,151



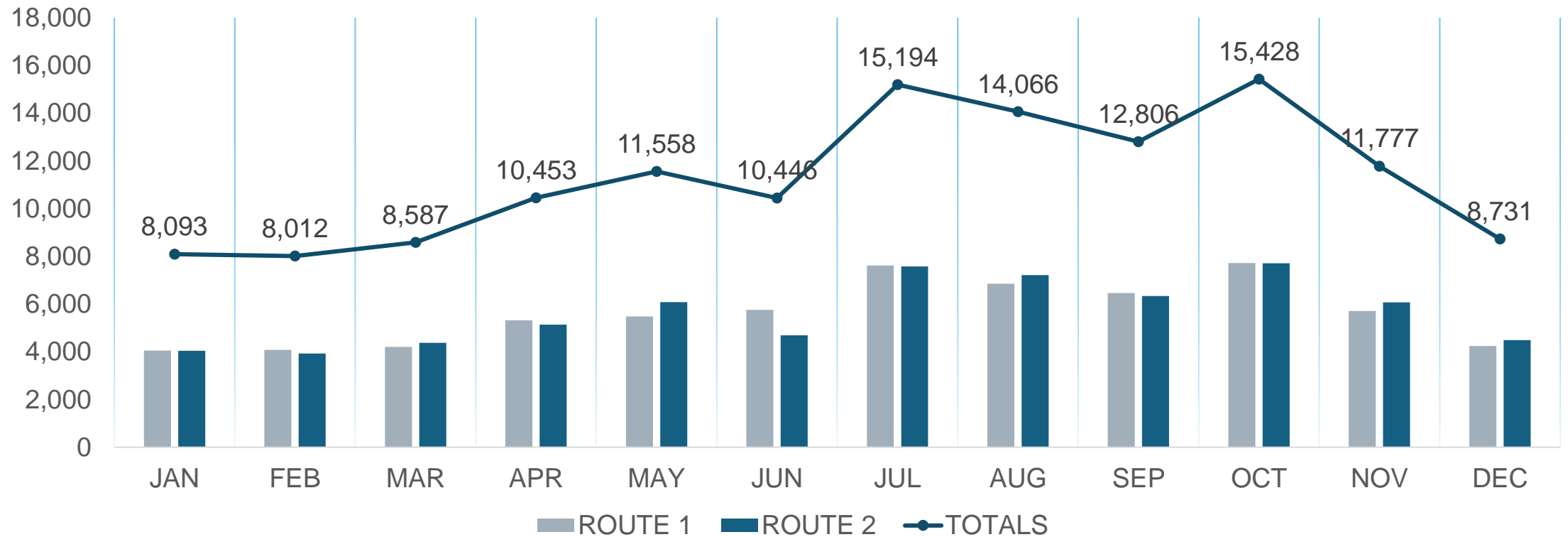
HOURLY RIDERSHIP (2024)



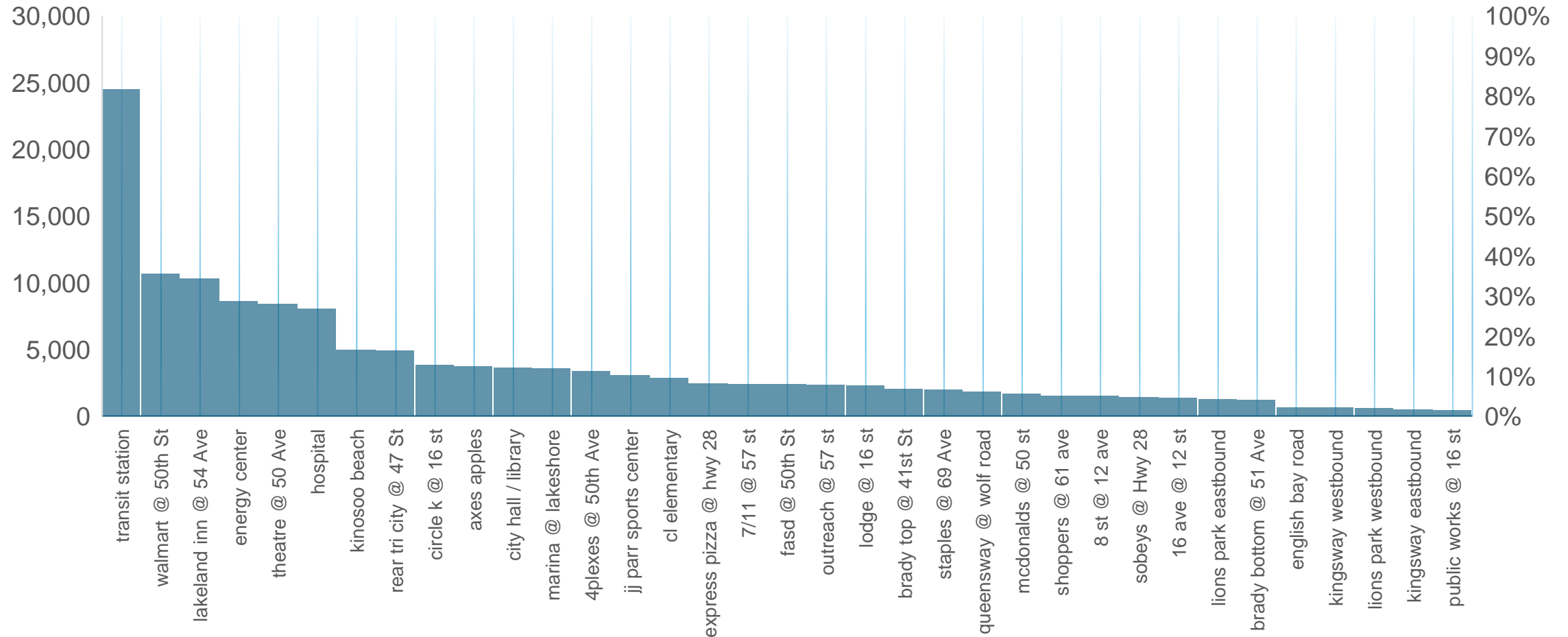
WEEKDAY RIDERSHIP (2024)



MONTHLY RIDERSHIP BY ROUTE (2024)

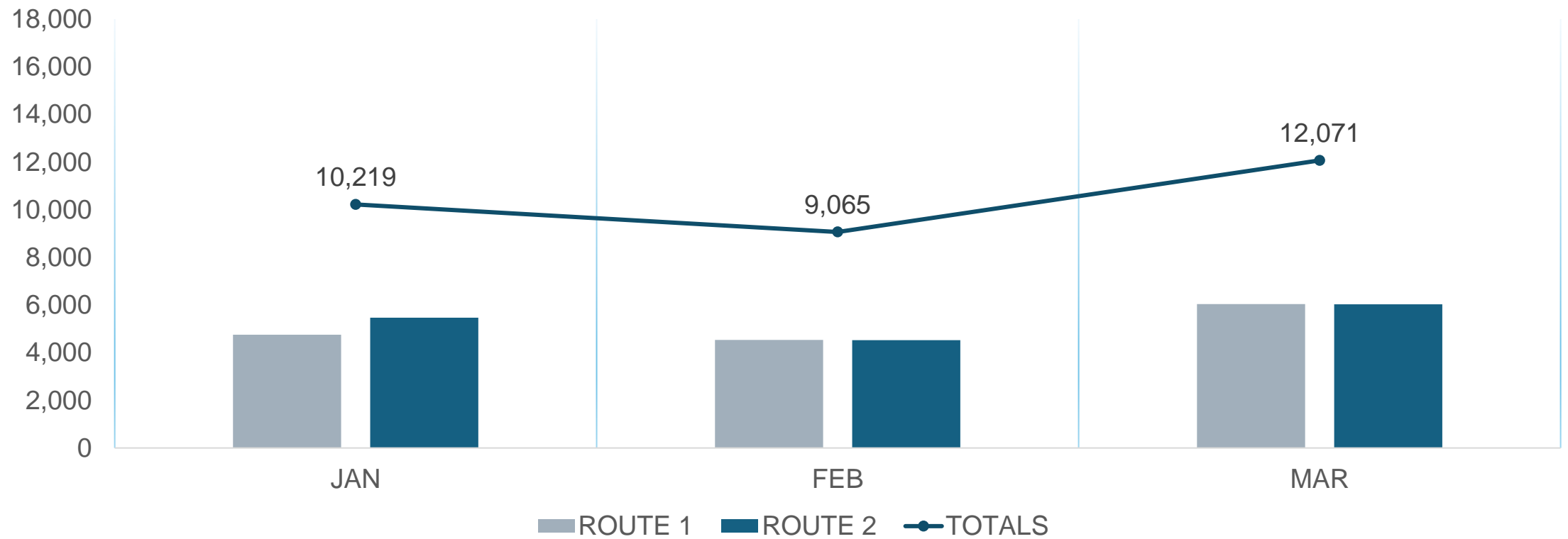


RIDERSHIP BY STOPS (2024)

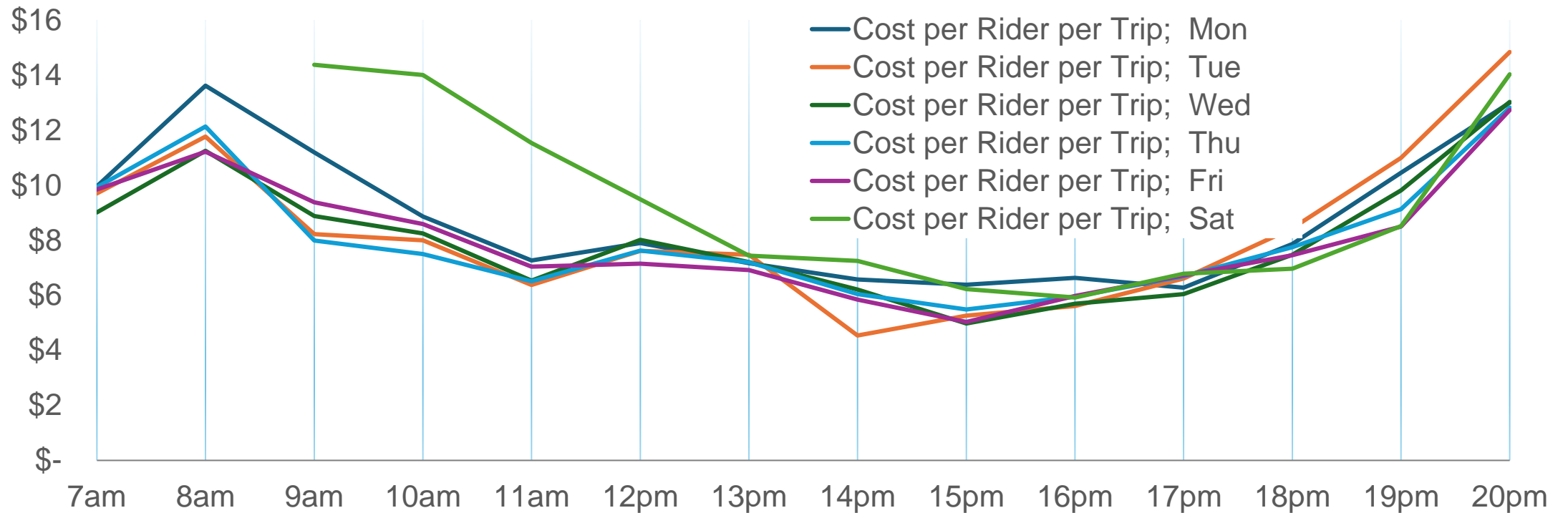


MONTHLY RIDERSHIP 2025

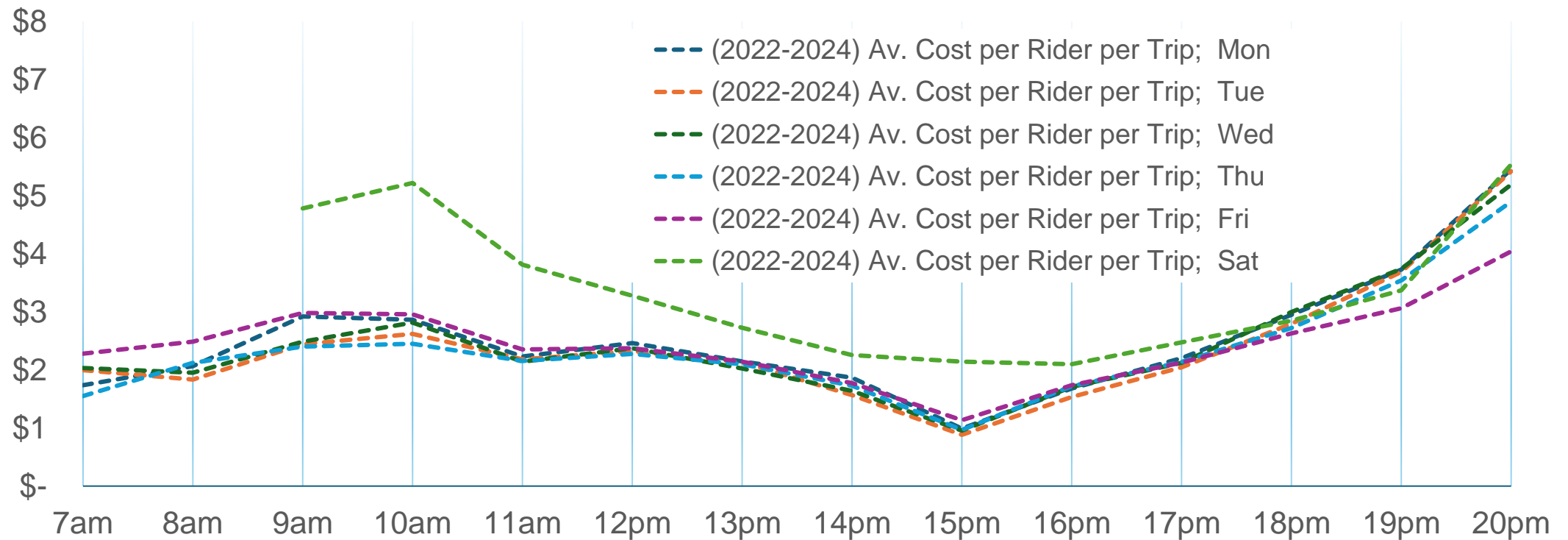
(1ST QUARTER)



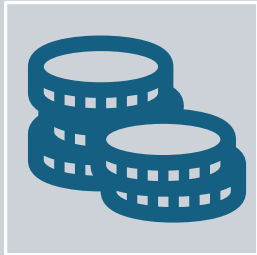
COST PER RIDER PER TRIP (2024)



AVERAGE COST (2022-2024) PER RIDER PER TRIP



BUDGET



Year	Actual	Budget
2022	\$1,015,241	\$1,331,670
2023	\$1,319,464	\$1,024,351
2024	\$1,018,965	\$1,157,659
2025	-	\$1,164,356

FUTURE PLANS / GOALS

Infrastructure Upgrades

Fleet Acquisition and
Replacement

Regional Transit Service:

- **Phase One – CLFN**
- Grant application for the Rural Transit Solutions Fund submitted
- Letters of Support provided by Cold Lake First Nations, Stepping Stones Crisis Society, Cold Lake John Howard Society
- **Phase Two – MD of Bonnyville**

